

# ONE TAFE NSW DRIVING BUSINESS GROWTH

G R O

W T H

## OUR VISION

**One TAFE NSW:**  
Learning for jobs  
and brighter futures

## OUR PURPOSE

Skill the workforce  
of the future



**TAFE** NSW

# OUR STRATEGIC GOALS



**SKILL** the State's workforce of the future as the provider of choice

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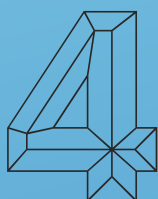
**BE** a contemporary, commercial and sustainable business

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**SERVE** our local communities

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**DEVELOP** a customer-driven, proud and productive TAFE NSW team

**OUR STRATEGY** is to be a versatile and innovative publicly-owned commercial business, maximising the advantages of scale, reputation, reach and expertise.

**We will drive innovation and best practice in education and training, offering world-class training solutions to support your business growth.**

## OUR COMMITMENTS TO YOU:

### Responsive and timely communication

- A single point of communication that fits your business, no matter what your size or location
- Responding quickly to feedback from you, our valuable customers
- Improved transparency and accountability for how we operate

### Customisable workforce solutions

- Focus on qualifications aligned to industry priority areas and higher level skills needed for the future
- Demonstrate the value our education solutions can deliver to your business
- Improved customer satisfaction with our products and services

### Multi-sector training

- A leader in innovation and education delivery with established industry links and partnerships
- Versatile delivery locations to suit your needs

### More access to world-class facilities and industry-expert educators

- Better access to modern and fit-for-purpose facilities, technology and learning environments
- Our network of 'SkillsPoints' will develop and continuously optimise our training solutions for business

### Clear and accountable decision-making

- Improved competitiveness in business operations reflected in increased and improved service of commercial operations
- A highly productive, skilled and responsive workforce operating in a performance-based, service-oriented culture



# WHAT WE DO

**We can customise a training solution for you:**

1

## DEFINE

We'll help identify your immediate and long-term workforce needs and provide advice on government training funds and incentive payments.

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2

## DELIVER

We'll deliver programs flexibly, often onsite, aligned to the specific skills and competency requirements of your business.

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3

## DESIGN

We'll tailor training solutions to meet your unique business needs.

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4

## DRIVE RESULTS

We'll provide measurement and feedback to determine your workforce capability outcomes.

### DID YOU KNOW?

**TAFE NSW  
TRAINS  
DOZENS OF  
FARMERS TO  
USE DRONE  
TECHNOLOGY**  
to monitor their crops  
in Southern NSW





## PARTNERING WITH AMBITION

### DID YOU KNOW?

**TAFE NSW with Lendlease  
created Australia's first  
Skills Exchange to  
DELIVER ONSITE  
TRAINING TO  
OVER 10,000  
BARANGAROO  
WORKERS**

Our partners and clients include some of Australia's best known brands, as well as thousands of small and local businesses:

- Woolworths
- Telstra
- BHP Billiton
- Bluescope
- Lendlease
- Volkswagen
- ANZ Bank
- George Weston Foods
- NSW Sugar Cooperative
- Casella Wines

We're proud of the work we do with government and community organisations:

- NSW Police Force
- Salvation Army
- The Australian Foundation
- Sydney Olympic Park Authority
- Department of Health
- Taronga Zoo
- Lismore City Council

## FIRST THINGS FIRST

**There are some things  
we need to do right now:**

- Improve communication and customer service
- Improve invoicing and reporting
- Provide more flexibility in delivery of training
- Reduce red tape and bureaucracy
- Work more closely with industry

### WE NEED YOU TO SUPPORT US

One TAFE NSW means you will benefit from our expertise regardless of your size or location.

For more information follow us at [linkedin.com/company/TAFE-NSW](https://www.linkedin.com/company/TAFE-NSW) or visit [tafensw.edu.au/industry](https://www.tafensw.edu.au/industry)