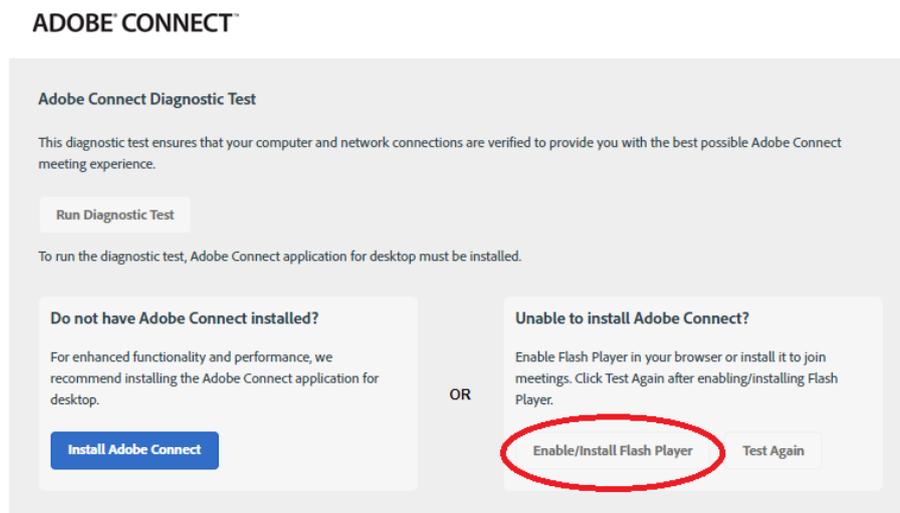


Adobe Connect – Pre-meeting tests / Joining an Adobe Connect session

Before you attempt to participate in an Adobe Connect session it is advised that you first perform a system check. To perform the system check visit the following link:

System Check

Run the check. If you are presented with the following screen, you will need to enable Flash Player in your web browser.



Click the **Enable/Install Flash Player** button to take you to the Flash Player website below.

A direct link to this website is [HERE](#)

Install Flash Player in five easy steps

1. Check if Flash Player is installed on your computer

[Check Now](#)

2. Download the latest version of Flash Player

If you don't have the latest version, download it here: [Adobe Flash Player download](#)

3. Install Flash Player

After you download Flash Player, follow the installation instructions that appear on the download page.

4. Enable Flash Player in your browser

-  For Internet Explorer, see [Enable Flash Player for Internet Explorer](#).
-  For Internet Explorer on Windows 10, see [Enable Flash Player for IE on Windows 10](#).
-  For Legacy Edge on Windows 10, see [Enable Flash Player for Edge on Windows 10](#).
-  For Chromium-based Edge on Windows 10, see [Turn on Adobe Flash in Microsoft Edge](#).
-  For Firefox on any OS, see [Enable Flash Player for Firefox](#).
-  For Safari on Mac OS, see [Enable Flash Player for Safari](#).
-  For Google Chrome, see [Enable Flash Player for Chrome](#).
-  For Opera, see [Enable Flash Player for Opera](#).

Follow the instructions on the Flash Player website to install the latest version of Flash Player and enable it for your browser of choice.

Install the Adobe Connect add-on

If you receive three green ticks as shown below you can install the adobe Connect add-on for added functionality.

ADOBE CONNECT™

Adobe Connect Diagnostic Test

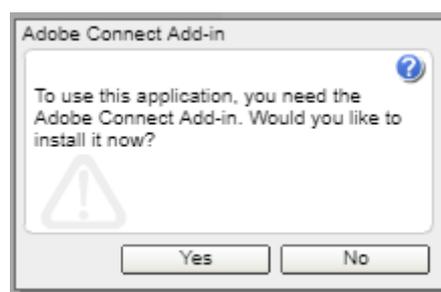
Test Results

We recommend installing the Adobe Connect application for enhanced performance and functionality.

- ✓ **1. Flash Player version Test**
Your version of Flash Player is supported.
- ✓ **2. Adobe Connect Connection Test**
Connection successful.
- ✓ **3. Connection Speed Test**
Your connection is LAN speed.
- ⚠ **4. Adobe Connect application Test**
Adobe Connect application Not installed

[Test Again](#) [Details](#) [Send Results](#) [Install Adobe Connect](#) [Configure Audio](#)

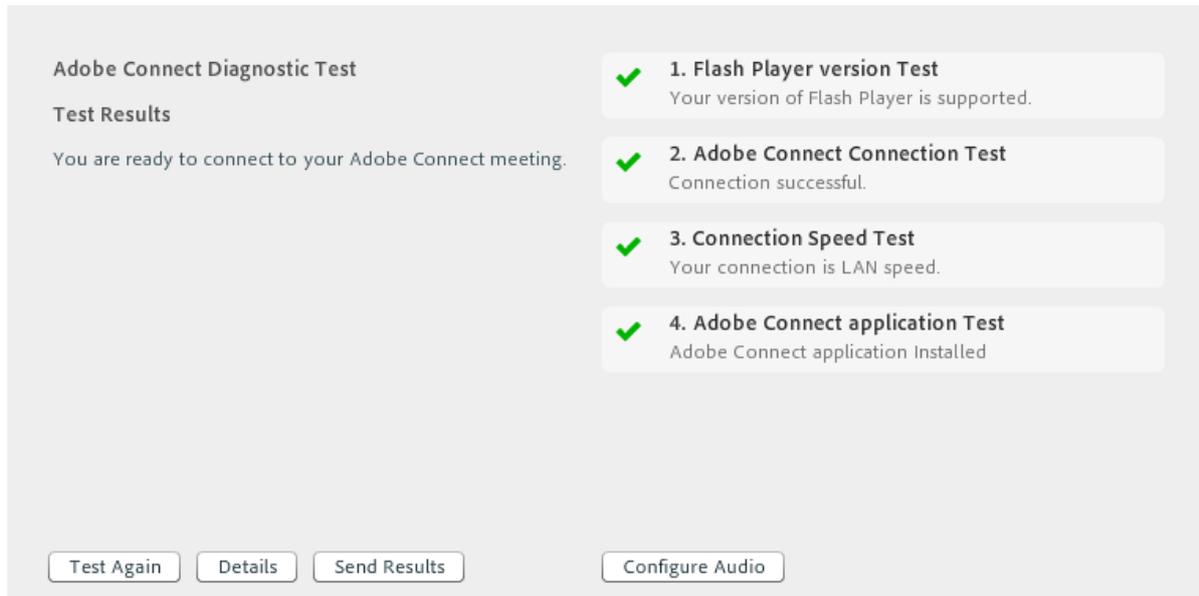
Click **Install Adobe Connect** and you will be prompted to install the add-on. Click **Yes**.



Click allow if prompted.



Once the add-on is installed, you should receive four green ticks after running the diagnostic test.



The screenshot shows the 'Adobe Connect Diagnostic Test' interface. On the left, under 'Test Results', it states 'You are ready to connect to your Adobe Connect meeting.' On the right, there are four test results, each with a green checkmark:

- 1. Flash Player version Test**
Your version of Flash Player is supported.
- 2. Adobe Connect Connection Test**
Connection successful.
- 3. Connection Speed Test**
Your connection is LAN speed.
- 4. Adobe Connect application Test**
Adobe Connect application Installed

At the bottom, there are four buttons: 'Test Again', 'Details', 'Send Results', and 'Configure Audio'.

You are now ready to enter your Adobe Connect meeting.

