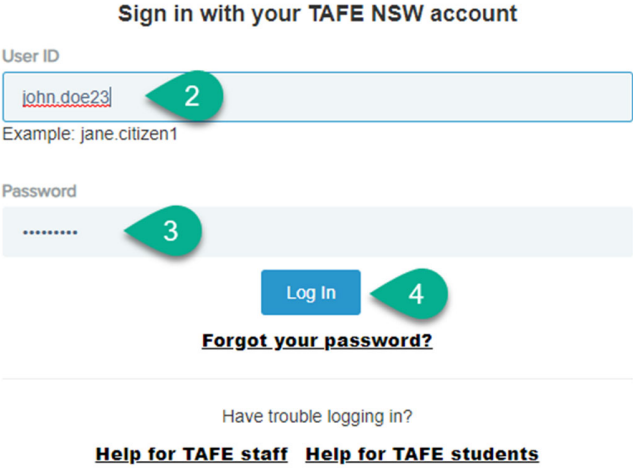


# How to Access my Student & Learner Portal

## Description:

This Knowledge Article is aimed at current TAFE NSW students to assist them accessing their Student & Learner Portal

## Solution:

<p>1. Open a new window and go to <a href="http://my.tafensw.edu.au">my.tafensw.edu.au</a></p>	
<p>2. Enter your User ID (firstname.lastname)</p> <p>3. Enter your password</p> <p>4. Click <b>Login</b></p>	 <p>The screenshot shows the login interface for a TAFE NSW account. At the top, it says "Sign in with your TAFE NSW account". Below this are two input fields: "User ID" and "Password". The "User ID" field contains the text "john.doe23" and has a green callout bubble with the number "2" pointing to it. Below the "User ID" field is an example: "Example: jane.citizen1". The "Password" field contains a series of dots and has a green callout bubble with the number "3" pointing to it. Below the "Password" field is a blue "Log In" button with a green callout bubble with the number "4" pointing to it. Below the "Log In" button is a link that says "Forgot your password?". At the bottom of the page, there is a link that says "Have trouble logging in?" and two links: "Help for TAFE staff" and "Help for TAFE students".</p>

5. To access your Learner Portal expand your region that you are enrolled at eg TAFE Digital/OTEN

6. Select **Learner Portal** – [Campus]

The screenshot displays the TAFE NSW Student Portal interface. At the top, the TAFE NSW logo is on the left, and a user profile icon labeled 'Hello' is on the right. Below the header, a 'Please note' banner indicates that links with a padlock icon require an additional login. The main heading is 'Welcome to the Student Portal' with the subtitle 'Your gateway to learning resources and student information.' The page is divided into two main sections: 'Learner Portal, Moodle & Library' and 'Announcements'. The 'Learner Portal, Moodle & Library' section contains a dropdown menu for 'My Learner Portal, Moodle and Library Links' and a search box for 'Find Learner Portal, Moodle and'. Below this is a 'Select your campus' section with a search input and a list of campuses: Hunter & Central Coast, Illawarra, New England, North Coast, Northern Sydney, OTEN, Riverina, South Western Sydney, Sydney, Western NSW, and Western Sydney. An orange callout box highlights the 'OTEN' section, which is expanded to show three options: 'Learner Portal - OTEN' (marked with a green circle containing the number 5), 'Moodle - OTEN', and 'Library - OTEN'. A blue 'Save' button is located below these options. The 'Announcements' section on the right features a 'Read' button and a link for 'Information for students about COVID-19'. At the bottom right, there is a vertical list of links including 'TAFE Fee Policy', 'Selection and Enrolment', 'Moodle - Higher Education', 'TAFE NSW Moodle', and 'ClickView eVideo collection'.