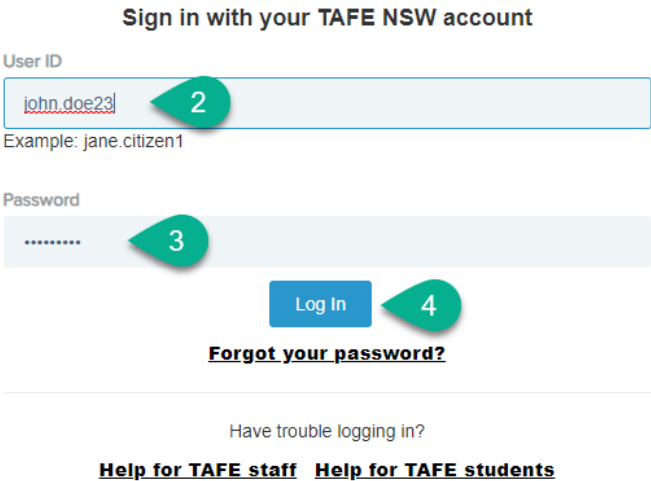


How to Access my Student & Learner Portal

Description:

This Knowledge Article is aimed at current TAFE NSW students to assist them accessing their Student & Learner Portal

Solution:

1. Open a new window and go to my.tafensw.edu.au	
2. Enter your User ID (firstname.lastname) 3. Enter your password 4. Click Login	 <p>The screenshot shows the login interface for the TAFE NSW account. At the top, it says "Sign in with your TAFE NSW account". Below this are two input fields: "User ID" and "Password". The "User ID" field contains the text "john.doe23" and has a green callout bubble with the number "2" pointing to it. Below the "User ID" field is an example: "Example: jane.citizen1". The "Password" field contains a series of dots and has a green callout bubble with the number "3" pointing to it. Below the "Password" field is a blue "Log In" button with a green callout bubble with the number "4" pointing to it. Below the "Log In" button is a link that says "Forgot your password?". At the bottom of the page, there is a link that says "Have trouble logging in?" and two links: "Help for TAFE staff" and "Help for TAFE students".</p>

5. To access your Learner Portal expand your region that you are enrolled at eg TAFE Digital/OTEN

6. Select **Learner Portal** – [Campus]

The screenshot shows the TAFE NSW Student Portal. At the top, there is a header with the TAFE logo and a user profile icon labeled 'Hello'. Below the header, a message states: 'Please note: Links marked with a padlock (🔒) will require an additional login.' The main content area is titled 'Welcome to the Student Portal' and includes a sub-header 'Learner Portal, Moodle & Library'. A dropdown menu is open, showing a list of campuses: Hunter & Central Coast, Illawarra, New England, North Coast, Northern Sydney, OTEN, Riverina, and South Western Sydney. The 'OTEN' option is highlighted with a green callout bubble containing the number '5'. Below the 'OTEN' option, there are three links: 'Learner Portal - OTEN' (with a padlock icon), 'Moodle - OTEN', and 'Library - OTEN'. The 'Learner Portal - OTEN' link is highlighted with a green callout bubble containing the number '6'. A blue 'Save' button is located below the links. On the right side of the page, there is an 'Announcements' section with a 'Read' button and a link to 'Information for students about COVID-19'. At the bottom right, there is a list of links including 'TAFE Fee Policy', 'Selection and Enrolment', 'Moodle - Higher Education', 'TAFE NSW Moodle', and 'ClickView eVideo collection'.

For More Information

A number of checklists and guides are available on [TAFE Internet](#) to support you in your Connected Learning journey.

If you are experiencing difficulties with accessing your Student and Learner Portal please call the TAFE NSW ICT Student Support Service Desk on 131601. Select option 1 for Technology Support, then option 2.