



HOSPITALITY

This fast-paced and vibrant industry is one of the most diverse and largest industries around the globe. Where the goal is to provide superior customer service and experiences - the employability skills you gain from working in hospitality will set you up for life. This is an industry where you can refine your communication, problem solving and financial transaction skills, to build a set of transferable skills that are desirable across many other industries. The job diversity is limitless.



Job opportunities

Whether you would like to be a barista, sommelier, waiter, entrepreneur or hotel manager, TAFE NSW offers a range of courses to help you launch and develop your career.



Industry demand ^

The hospitality industry has a labour/skill shortage, with 15,000 jobs advertised across Australia on average each week. Industry jobs are in demand, requiring another 139,000 workers to fill roles over the next five years. TAFE NSW staff connect students to industry and jobs, and help you gain skills that are transferable across many roles.



Annual growth +15% ^

Employing more than 851,000 staff and making up 6.5% of Australia's workforce, the hospitality industry is expected to increase significantly over the next five years. The strongest growth will be in accommodation services 30% and café workers 15%.

QUALIFICATIONS YOU CAN EARN AT TAFE NSW

Hospitality courses offer students a chance to further your passion for food, drink or accommodation services and learn how to apply this expertise in a professional setting. Courses in this sector are formulated to equip you with the practical skills and background knowledge you need to accomplish customer service and communication skills like problem solving, negotiation and managing organisational tasks within any organisation.

Course	Code	Duration
Certificate I in Hospitality	SIT10216	18 weeks
Certificate II in Hospitality	SIT20316	14 - 36 weeks
Certificate III in Hospitality	SIT30616	18 weeks

Course	Code	Duration
Certificate IV in Hospitality	SIT40416	14 - 36 weeks
Diploma of Hospitality Management	SIT50416	36 weeks
Advanced Diploma of Hospitality Management	SIT60316	46 weeks

FEES FOR YOUR COURSE

A range of criteria apply for course fees, access to government subsidised training, student loans, payment by instalment, fee concessions, and fee exemptions that are available to eligible students. The training for all or some of the courses listed is subsidised by the NSW Government under Smart and Skilled funding. Visit tafensw.edu.au/enrol/fees.

^ Source: AISC - Hospitality Industries & Sector Employment trends [https://nationalindustryinsights.aisc.net.au/industries/tourism-travel-and-hospitality/hospitality] and LMP, Gain Insights - Accommodation and Food Services [https://lmp.gov.au/default.aspx?LMP/GainInsights/IndustryInformation/AccommodationandFoodServices#:~:text=Accommodation%20and%20Food%20Services%20employs,increase%20by%201.4%20per%20cent]

* This course is superseded. You can still enrol in this course, and you will be contacted if you need to transition into the next version when it is available.

Disclaimer: Please check to ensure that courses are currently being offered at your preferred TAFE NSW location. Course delivery and duration may also vary between TAFE NSW locations, so please confirm before enrolling. Fee free eligibility may apply. Correct at time of publication (June 2021). RTO 90003 | CRICOS 00591E | HEP PRV12049

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SHORT COURSES YOU CAN STUDY AT TAFE NSW

With so many career opportunities to choose from, a short course at TAFE NSW will allow you to quickly gain the skills you need to get started in the industry. Choose from licensed courses that are required if you will be working with bar and gaming venues, or try a course in barista, cocktails, wines, housekeeping and hotel management. We will provide training to give you skills to be job ready in a variety of hospitality settings.

Short Course	Code	Duration	Included Units of Study
Statement of Attainment in Responsible Service of Alcohol	SITSS00055	6 hours	SITHFAB002 - Provide responsible service of alcohol
Statement of Attainment in Responsible Conduct of Gambling	900-81225	6 hours	SITHGAM001 - Provide responsible gambling services
TAFE Statement in NSW Liquor Licensee Course	900-163121	6 hours	Non-Nationally Recognised Training; 900-163121A - L&G NSW Mandatory Licensee Training
TAFE Statement in NSW Liquor Licensee (Advanced) Course	900-163123	6 hours	Non-Nationally Recognised Training; 900-163121A - L&G NSW Mandatory Licensee Training 900-163123B Group Discussion
Statement of Attainment in Food Safety Supervisor	SITSS00051	6 hours	SITXFSA002 - Participate in safe food handling practices; SITXFSA001 Use hygienic practices for food safety
Statement of Attainment in Food Handling	SITSS00050	6 hours	SITXFSA001 - Use hygienic practices for food safety

SHORT COURSES

TAFE NSW short courses provide job seekers with an opportunity to build transferable skills, relevant across many industries. These short courses can build skills in customer services, problem solving communication skills, money handling, reception, hygiene, and more. Employers often look for people who can demonstrate a variety of transferable skills. Learning these skills can not only help to connected with hospitality venues, but will also provide you with the flexibility to work across multiple job roles. Short courses also provide you with a great opportunity to build your skills and gain a full qualification in your chosen field.

The short courses below, provide credit towards hospitality, commercial cookery, and tourism qualifications. TAFE NSW offer a range of short courses that are perfect for training individuals or teams in vital business areas. Courses can be customised to suit your business needs, and can be delivered in your business or at any of our 130 locations.

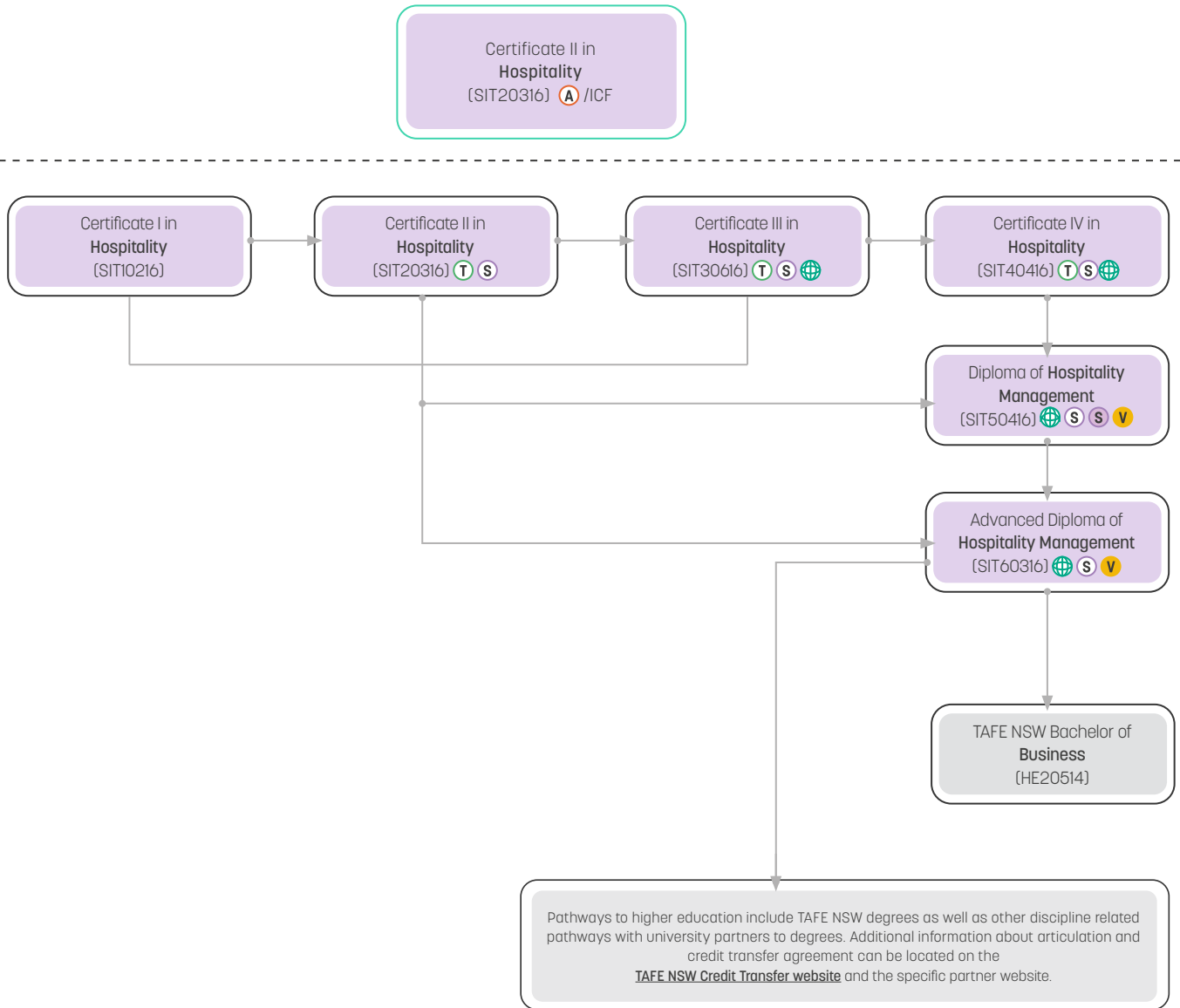
[Visit our website for more short courses.](#)

TAFE NSW provide short courses that cover a range of skills:

- Introductory courses combining legislation (RSA and RCG) and practical skills like hospitality basics and hospitality essentials
- Basic, Advanced, and Barista Trends
- Crafting Cocktails and Operating a Bar
- Greeting Guest and providing Housekeeping Services
- Customer Service
- Leading Hospitality Teams
- Hospitality Finance
- Hosting Wine & Cheese Tastings
- Hygienic Practice for Hospitality Venues
- Infection Control Skill Set (Food Handling)
- Hospitality Compliance

HOW YOU CAN GROW YOUR CAREER

When you study with TAFE NSW, there are any number of courses that lead to an even greater number of career opportunities. However, before you can earn certain qualifications, you may have to complete some pre-requisite courses. Below are some examples of career progression pathways you could follow.



VET (SCHOOL)

ENTER DIRECTLY AT ANY POINT

CONDITIONAL ENTRY

- International
- Traineeship and School Based Traineeship
- Apprenticeship and School Based Apprenticeship
- VET Student Loan Approved
- Smart and Skilled
- Smart and Skilled Targeted Priority

FOR MORE INFORMATION CONTACT 131 601