



TAFENSW

**NATIONAL CENTRE FOR
EMERGENCY MANAGEMENT
STUDIES**



WORKING WITH SPONTANEOUS VOLUNTEERS

BE READY FOR THE WORST. BE TRAINED BY THE BEST.

More and more people are spontaneously volunteering to help affected communities in the immediate aftermath of a disaster. Emergency Management agencies need to be ready to positively harness the power of these spontaneous volunteers to help in the response and recovery phases of the incident.

This course provides practical skills and tools for success to actively encourage, coordinate and provide meaningful opportunities for spontaneous volunteers in a safe and supportive manner. Workshop context is based on contemporary research, previous experiences and lessons learned.

LEARNING OUTCOMES:

Following completion of this program, participants will be able to:

1. Profile and engage communities
2. Recruit and induct spontaneous volunteers
3. Mobilise spontaneous volunteers
4. Manage spontaneous volunteers

WHO SHOULD ATTEND?

Any interested persons working in emergency management, local government, community development, relief and/or recovery, and not-for-profit organisations with a community focus.

COURSE ASSESSMENT:

This course is a professional development program and does not include a formal assessment task. Participants will take part in practical scenario exercises to help build a strong capability for implementation in the workplace in the form of policy development, command of volunteer teams and effective communication skills.

Participants will receive a TAFE Statement in Working with Spontaneous Volunteers

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COURSE DETAILS

Duration:
8 hours

Delivery method:
Face-to-face

Location:
National Centre for
Emergency Studies
TAFE NSW Wollongong
Foleys Lane
Wollongong NSW



131 601



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