



# Statement of Attainment in Manage the Public Information function at an incident

PUAOPE003

## Course description:

The provision of public information and warnings plays a significant role in helping people and communities prepare for, and respond safely to, an emergency situation. Public information is all about talking to external stakeholders; those affected by an urgent situation. Timely, targeted and tailored public information empowers people to make informed decisions, to take protective action, and to reduce the potential impacts and consequences of a hazard.

This training is suitable for people working in the role of Public Information Officer and is appointed by an Incident Controller and working in an Incident Management Team (IMT) to gather information about the incident or event.

Some of the duties would include: timely and relevant information to stakeholders, provide warnings and information to threatened communities, liaise with news media, and consult with affected communities in conjunction with relief and recovery organisations and/or agencies.

This is a nationally recognised qualification from the Public Safety Training Package (PUA12). The training package is an all hazards, multi-agency course suitable for people who work in the industry or have an aligned emergency management role. It is a practical and challenging learning experience designed to enhance or develop skills in emergency management before, during and after a disaster event.

## Delivery Model:

NCEMS works can work in partnership with host organisations to deliver this Unit. Accredited training can be delivered with a face-to-face workshop or by online learning and assessment with expert facilitator support.

### LOCATION

Various locations throughout NSW

### DURATION

10 weeks – virtual classroom online; or

4 days - Face to face

### STUDY TYPE

Learn through a combination of on campus, online and workplace training

### CONTACT

Email: [ncems@tafensw.edu.au](mailto:ncems@tafensw.edu.au)

Phone: 02 7920 8831

RTO 90003. This document is correct at the time of printing: July 2022. \*Terms and conditions may apply.