









# CAREERS SNAPSHOT

COMMUNITY SERVICES
















Which occupations in this industry are likely to have the **largest employment growth** over the next three years?

Which **TAFE NSW courses** are popular for people looking to get into these job roles and how much can you **earn**?

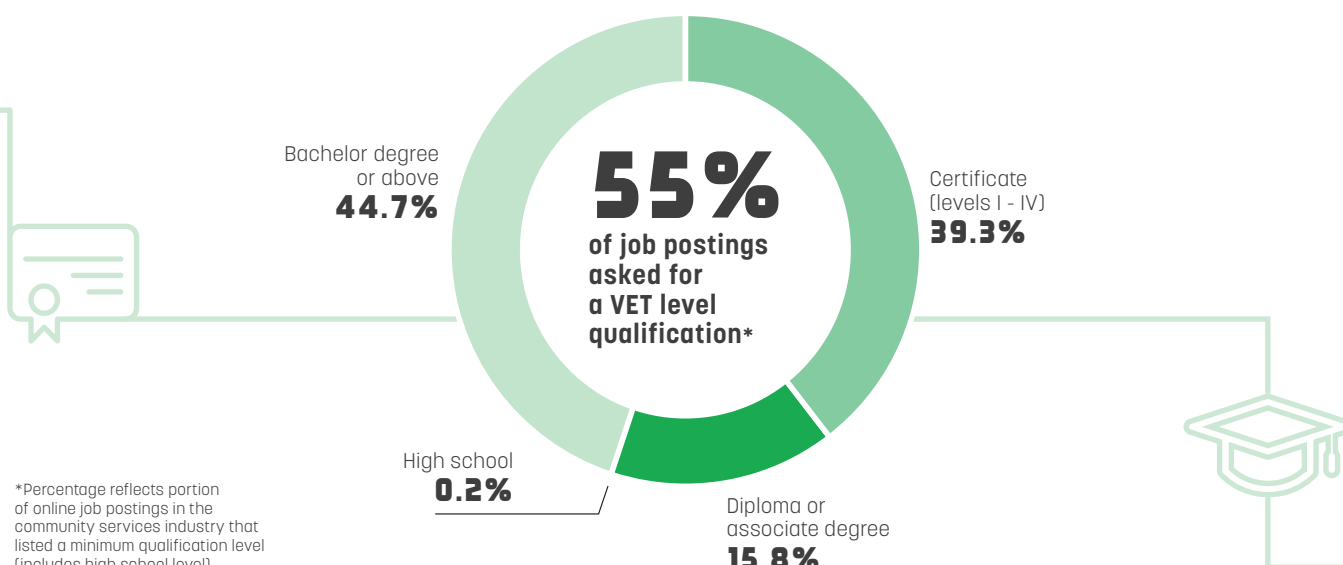
This career area includes aged care, community services, disability services, early childhood education and care, translation, interpreting and language.

NUMBER	CAREER	JOB ADS	AVERAGE SALARY AND COURSES
1	 <b>AGED OR DISABLED CARER</b>	<b>345</b> Job ads posted in last 3 months (NSW)	<b>\$46,930</b> AVERAGE SALARY <b>CIII in Individual Support (Ageing) (CHC33015)</b> <b>CIII in Individual Support (Disability) (CHC33015)</b> <b>CIV in Ageing Support (CHC43015)</b> <b>CIV in Disability (CHC43115)</b>
2	 <b>CHILD CARE WORKER</b>	<b>215</b> Job ads posted in last 3 months (NSW)	<b>\$41,710</b> AVERAGE SALARY <b>CIII in Early Childhood Education and Care (CHC30113)</b> <b>CIV in School Age Education and Care (CHC40113)</b> <b>Diploma of Early Childhood Education and Care (CHC50113)</b>
3	 <b>EARLY CHILDHOOD TEACHER</b>	<b>805</b> Job ads posted in last 3 months (NSW)	<b>\$53,130</b> AVERAGE SALARY <b>Bachelor of Early Childhood Education and Care (Birth-5) (HE20510)</b>
4	 <b>TEACHERS' AIDE</b>	<b>90</b> Job ads posted in last 3 months (NSW)	<b>\$48,340</b> AVERAGE SALARY <b>CIII in Education Support (CHC30213)</b> <b>CIV in Education Support (CHC40213)</b>
5	 <b>WELFARE WORKER</b>	<b>445</b> Job ads posted in last 3 months (NSW)	<b>\$62,570</b> AVERAGE SALARY <b>CIV in Community Services (CHC42015)</b> <b>CIV in Alcohol and Other Drugs (CHC43215)</b> <b>Diploma of Community Services (CHC52015)</b> <b>Diploma of Counselling (CHC51015)</b>
6	 <b>COMMUNITY WORKER</b>	<b>165</b> Job ads posted in last 3 months (NSW)	<b>\$56,520</b> AVERAGE SALARY <b>CIV in Community Services (CHC42015)</b> <b>CIV in Youth Work (CHC40413)</b> <b>CIV in Social Housing (CHC42215)</b> <b>Diploma of Community Services (CHC52015)</b>
7. FAMILY DAY CARE WORKER	9. LIAISON OFFICER	11. OUT OF SCHOOL HOURS CARE WORKER	
8. CHILD CARE CENTRE MANAGER	10. YOUTH WORKER	12. WELFARE CENTRE MANAGER	

## TOP SKILLS IN DEMAND

WHAT SKILLS ARE EMPLOYERS DEMANDING FOR SUPPORT WORKERS?	WHAT SKILLS ARE EMPLOYERS DEMANDING FOR AGED OR DISABLED CARERS?	WHAT SKILLS ARE EMPLOYERS DEMANDING FOR CHILD CARE WORKERS AND EDUCATION AIDES?
 WORKING WITH PATIENTS WITH MENTAL HEALTH CONDITION	 HOME CARE	 ANAPHYLAXIS MANAGEMENT
 CASE MANAGEMENT	 CPR	 EDUCATIONAL PROGRAMMES
 PSYCHOLOGY	 MEAL PREPARATION	 TEAMWORK / COLLABORATION
 TEAMWORK / COLLABORATION	 DEMENTIA KNOWLEDGE	 CPR
 CHILD PROTECTION	 TEAMWORK / COLLABORATION	 CHILD PROTECTION

## QUALIFICATIONS



## SELECT EMPLOYERS IN THE INDUSTRY\*

*Catholic Education Office*  
*NEAMI NATIONAL Only About Children*  
**QUALIFIED CARERS SERVICES**  
**AUSTRALIAN GOVERNMENT RED CROSS**  
**STATE GOVERNMENT**  
 ANGLICARE **GOODSTART CHILDCARE**  
 YMCA **GUARDIAN EARLY LEARNING GROUP**  
*UnitingCare Australia*  
 Wesley Mission *Mercy Health CAMP AUSTRALIA*  
 LITTLE LEARNING SCHOOL *St John of God Health Care*  
**THE SALVATION ARMY**

\*These employers have been selected based on their job advertisement activity in Australia over a 12-month period to October 2018.

## DISABILITY SERVICES SECTOR



The **NATIONAL DISABILITY INSURANCE SCHEME (NDIS)** will be providing support to around 460,000 Australians by 2020. The NDIS is improving access to disability services, driving growth in the disability services sector.

Over the next three years, more than 4,300 additional people are forecast to be employed as aged or disabled carers in NSW, an increase of over 10%.

Examples of TAFE NSW courses aligned to disability services worker:

- CIV in Disability (CHC43115)
- CIII in Individual Support (Disability) (CHC33015)

## MENTAL HEALTH SECTOR



Around 420,000 people in Australia received **COMMUNITY MENTAL HEALTH CARE SERVICES** in 2016-17.

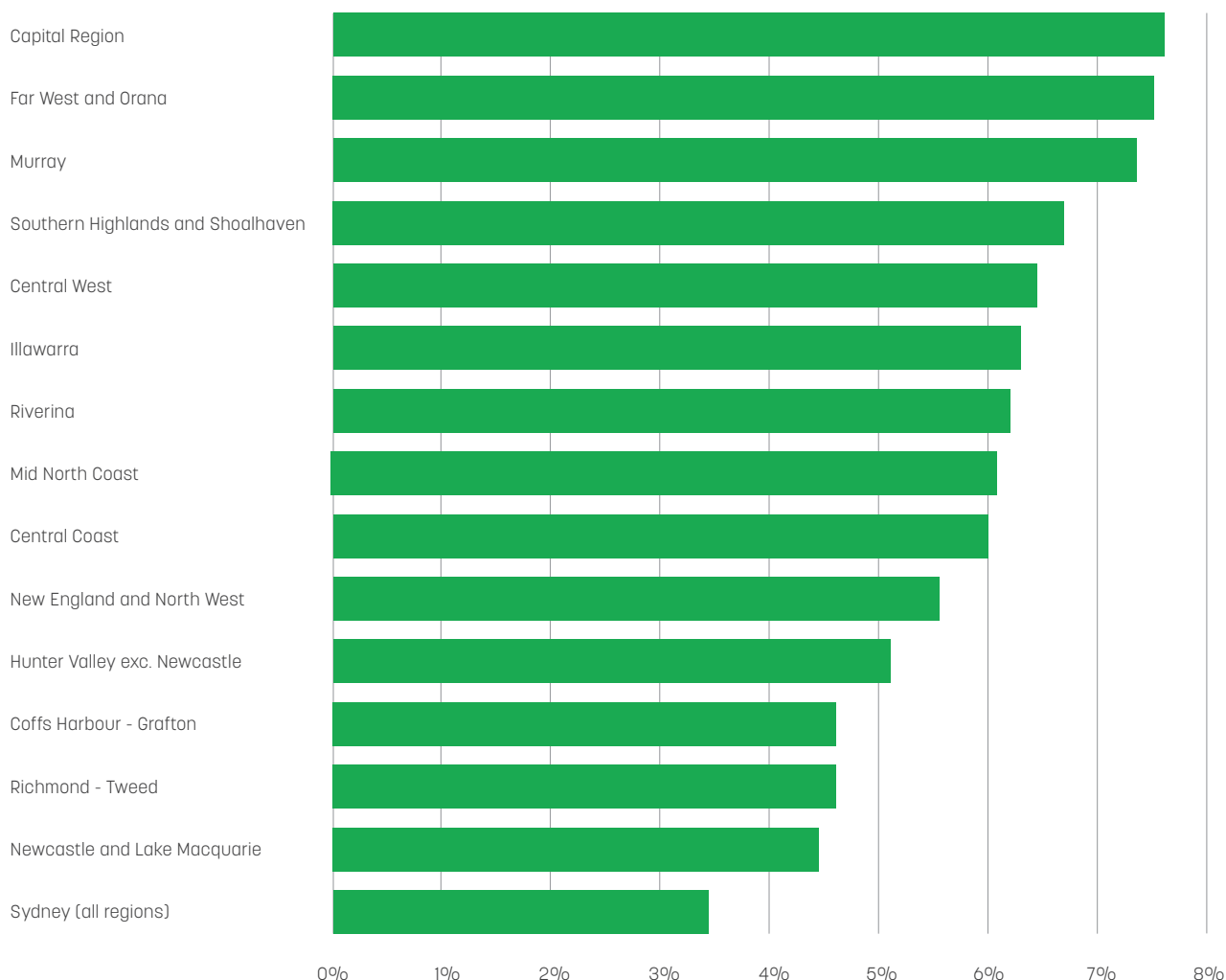
In the last 12 months there have been over 1,400 online job postings for mental health counsellors in Australia.

Examples of TAFE NSW courses aligned to mental health worker:

- CIV in Mental Health (CHC43315)
- CIV in Mental Health Peer Work (CHC43515)
- Diploma of Mental Health (CHC53315)
- Statement of Attainment in Mental Health

## DO JOB ADS IN THE COMMUNITY SERVICES INDUSTRY ACCOUNT FOR MANY OF THE JOBS ADVERTISED IN MY REGION?

### Community services industry jobs as % of all job postings in region



#### CAPITAL REGION



In the CAPITAL REGION, Early Childhood Teacher and Aged or Disabled Carer were the two most advertised occupations over the last 12 months. These occupations accounted for more than half the job postings in the community services industry in the Capital region.

The Early Childhood Teacher occupation also accounted for the most job postings overall for the Capital region.

#### EARLY CHILDHOOD (PRE-PRIMARY SCHOOL) TEACHER

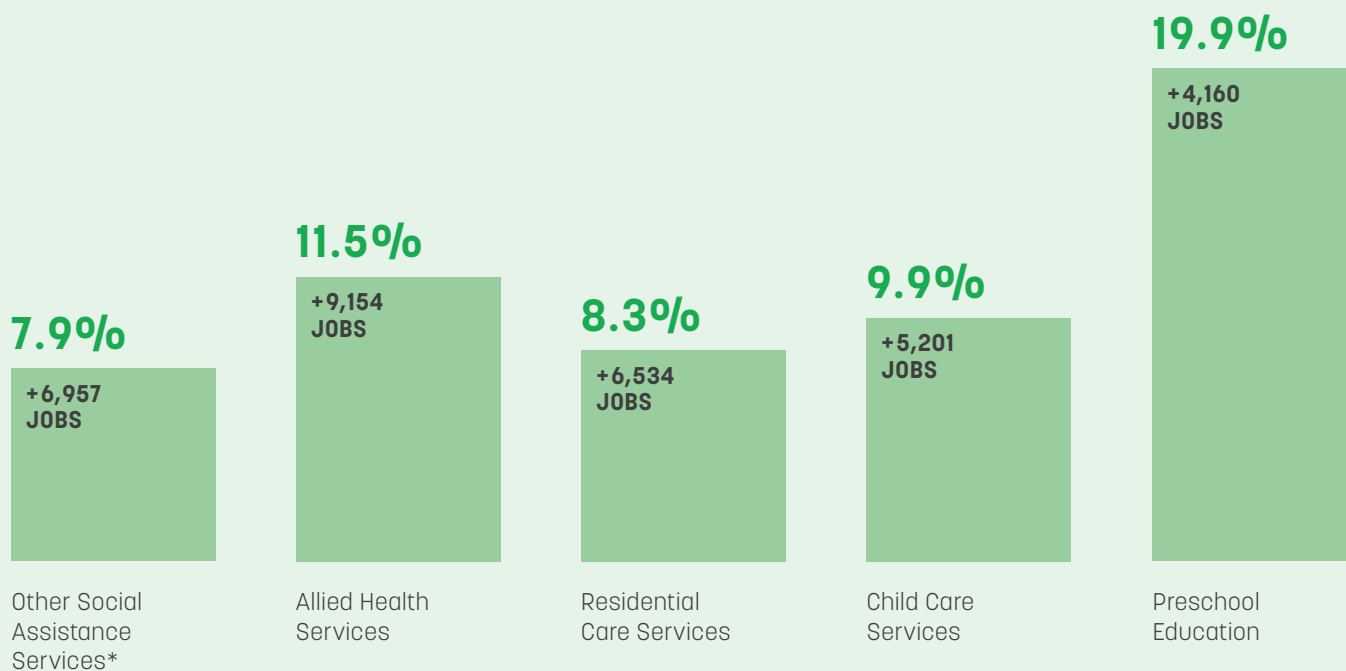


EARLY CHILDHOOD TEACHER was the most advertised position in the community services industry in all regions in the last 12 months apart from Newcastle and Lake Macquarie, and Illawarra regions.

In the Southern Highlands and Shoalhaven, and Murray regions, Early Childhood Teacher was the fifth most advertised role overall.

Which sectors are likely to have the **fastest employment growth** in NSW over the next three years?

## Forecast Employment Change for Growth Sectors [2018-2021]



Note: The chart above ranks the sectors by the largest to smallest (left to right) employing sectors in 2018.

Percentages reflect the forecast employment change between 2018 and 2021. The forecast number of additional jobs over this period has also been provided for each sector.

\*This sector consists of the following primary activities; adoption services, adult day care centre operation, aged care assistance services, alcoholics anonymous operation, disabilities assistance services, marriage guidance services, operation of soup kitchens, welfare counselling services, and youth welfare services.

Sources: Industry employment forecast, job advertisement, top skills, and employer data have been provided by TAFE Strategy. Employment forecast data was sourced from Deloitte Access Economics in February 2017. All job advertisement data was sourced from the Burning Glass Technologies' Labor Insight™ Real-time Labor Market Information tool and is based on online job postings over the 12 months to October 2018 unless stated otherwise. Average salary data has been sourced from the Commonwealth Government's JobOutlook website. Information on demand in the disability and mental health services sectors has been sourced from the NDIS website and the Australian Institute of Health and Welfare's *Mental Health Services in Australia* report.