



CAREERS SNAPSHOT

LIBRARY AND INFORMATION SERVICES

LIBRARY TECHNICIAN



AVERAGE ANNUAL SALARY
\$60,750

TOP 5 SPECIALISED SKILLS:



CUSTOMER SERVICE



SOCIAL MEDIA



DISASTER PLANNING



LIBRARY RESOURCES



TEACHING

JOB POSTINGS IN NSW IN 2018: **(29)**

Examples of TAFE NSW courses aligned to library technician:

- Diploma of Library and Information Services (BSB52115)
- CIV in Library and Information Services (BSB42115)
- Statement of Attainment in Gallery/Museum Skills: Working with Collections

LIBRARY ASSISTANT



AVERAGE ANNUAL SALARY
\$49,390*

TOP 5 SPECIALISED SKILLS:



CUSTOMER SERVICE



LIBRARY RESOURCES



TEACHING



SOCIAL MEDIA



LOAN PROCESSING

JOB POSTINGS IN NSW IN 2018: **(54)**

Examples of TAFE NSW courses aligned to library assistant:

- CIV in Library and Information Services (BSB42115)
- CIII in Library and Information Services (BSB31215)

*Sourced from PayScale and is current as at 31 January 2019.

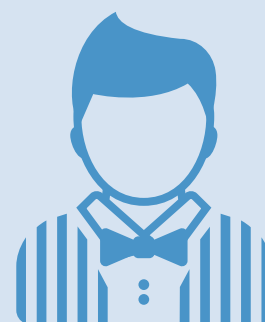
GALLERY OR MUSEUM GUIDE

TOP SPECIALISED SKILLS*:

- CUSTOMER SERVICE
- CASH HANDLING
- OFFICE MANAGEMENT

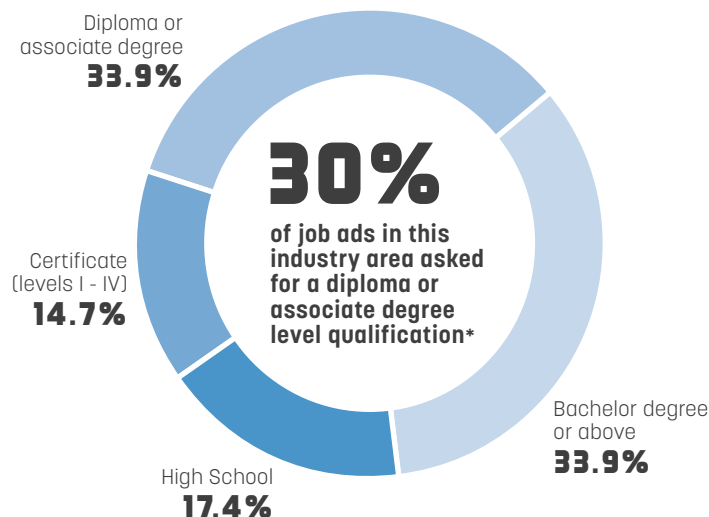
Examples of TAFE NSW courses aligned to gallery or museum guide:

- CIII in Library and Information Services (BSB31215)
- CIII in Guiding (SIT30316)
- Statement of Attainment in Gallery and Museum Skills
- Statement of Attainment in Gallery/Museum Skills: Working with Collections



*Based on online job postings in 2017 and 2018 in Australia.

QUALIFICATIONS



*Percentage reflects portion of online job postings in the library and information services industry that listed a minimum qualification level (109 job postings).

SECTORS IN WHICH LIBRARY AND INFORMATION SERVICES WORKERS ARE MOST IN DEMAND*

**OVER
20%**
OF JOBS POSTINGS

**LOCAL
GOVERNMENT
ADMINISTRATION**

**STATE
GOVERNMENT
ADMINISTRATION**

**OVER
15%**
OF JOBS POSTINGS

**OVER
5%**
OF JOBS POSTINGS

**EDUCATIONAL
SUPPORT
SERVICES**

**HIGHER
EDUCATION**

**OVER
5%**
OF JOBS POSTINGS

*Based on online job postings in Australia over the 12 months to December 2018.

THE ROLE OF LIBRARY AND INFORMATION PROFESSIONALS



Shape the library service to meet the needs of the local community



Celebrate reading, literacy and lifelong learning



Manage the print and online collections



Network with partners to connect with local issues, needs, people



Arrange interlibrary loans



Deliver programs and activities



Provide information and answer enquiries



Ensure all materials and the ways they are used are copyright compliant.

Source: Australian Library and Information Association: *The Future of the Library and Information Science Profession* report.

FUTURE OF LIBRARIES



Libraries play a key role in providing equitable access to information. **IN THE DIGITAL WORLD**, this will increasingly involve supporting digital literacy development, exposing people to new technologies, or providing the hardware, software and internet access that are essential for digital engagement.

The physical components of libraries are also changing in response to the move to digital, with traditionally book-occupied spaces being repurposed into study rooms or technology facilities.

KEY LIBRARY STATS

STATE LIBRARY OF NSW



**OVER 500
QUESTIONS
A DAY**

In 2017 and 2018, on average, over 500 questions a day were answered by staff.



**AROUND
3,880 ONLINE
SUBMISSIONS**

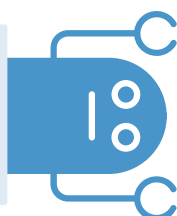
Around 3,880 inquiries submitted via the library's online 'Ask a Librarian' service.



**2.9 MILLION
DIGITAL
MASTER FILES**

As part of The Digital Excellence Program (funded by the NSW Government), 2.9 million digital master files were created to preserve and enhance highly valued collections.

The National Library of Australia has robots that assist staff with transporting materials around the lower levels of the library.



PUBLIC LIBRARIES



**370
BUILDINGS
IN NSW**

There are 370 public library buildings in NSW.



**20
MOBILE
LIBRARIES**

Around 20 mobile libraries provide services to over 300 small or isolated communities in NSW.



**35
MILLION
VISITS**

In 2017, 35 million physical visits were made to NSW public libraries and 13.2 million virtual visits to public library websites.



**OVER
996,260
E-BOOKS**

Over 996,260 e-book loans were processed in 2017.

THE FUTURE OF MUSEUMS AND GALLERIES

Like libraries, museums and galleries are expanding beyond their physical buildings to establish strong online presences. Online exhibitions are increasing in popularity and are being used to boost visitation to galleries and museums.

To improve their attractiveness to younger audiences, museums and galleries are becoming increasingly interactive and are utilising a greater mix of media platforms.

DIGITISATION

With digitising collections becoming an increasingly important practice in the library and information industry, workers will need to be skilled in managing e-resources and digital content.

WHAT BASELINE SKILLS ARE EMPLOYERS LOOKING FOR MOST IN THE LIBRARY AND INFORMATION SERVICES INDUSTRY?



COMMUNICATION



RESEARCH



DETAIL-ORIENTED



PLANNING



ORGANISATIONAL SKILLS

Sources: Industry, job advertisement, top skills, and sector demand data have been provided by TAFE Strategy. All job advertisement data was sourced from the Burning Glass Technologies' Labor Insight™ Real-time Labor Market Information tool and is based on online job postings over the 12 months to December 2018 unless stated otherwise. Average salary data has been sourced from the Commonwealth Government's JobOutlook website unless stated otherwise. Information on the role of library workers, the future of the industry, and key statistics have been sourced from the Australian Library and Information Association's *Future of the Library and Information Science Profession*, the Library Council of NSW's *Annual Report 2017-18* and KPMG's *The Economic Value of Arts, Screen and Culture to NSW* report.