








**CAREERS
SNAPSHOT**

TOURISM, HOSPITALITY AND EVENTS

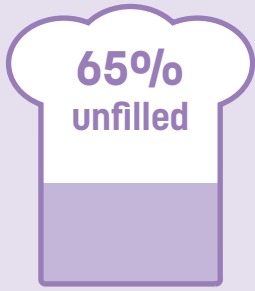
Which occupations in this industry are likely to have the **largest employment growth** over the next three years?

Which **TAFE NSW courses** are popular for people looking to get into these job roles and how much can you **earn**?

NUMBER	CAREER	JOB ADS	AVERAGE SALARY AND COURSES
1	 CHEF	800 Job ads posted in last 3 months (NSW)	\$54,750 AVERAGE SALARY <hr/> CIV in Commercial Cookery (SIT40516)
2	 WAITER	270 Job ads posted in last 3 months (NSW)	\$41,920 AVERAGE SALARY <hr/> CII in Hospitality (SIT20316) CIII in Hospitality (SIT30616) Responsible Service of Alcohol (SITSS00055)
3	 BAR ATTENDANT	110 Job ads posted in last 3 months (NSW)	\$45,520 AVERAGE SALARY <hr/> CII in Hospitality (SIT20316) Responsible Service of Alcohol (SITSS00055)
4	 CAFÉ/RESTAURANT MANAGER	260 Job ads posted in last 3 months (NSW)	\$46,930 AVERAGE SALARY <hr/> Diploma of Hospitality Management (SIT50416) Advanced Diploma of Hospitality Management (SIT60316)
5	 CONFERENCE AND EVENT ORGANISER	260 Job ads posted in last 3 months (NSW)	\$68,460 AVERAGE SALARY <hr/> Diploma of Event Management (SIT50316) Advanced Diploma of Event Management (SIT60216)
6. BARISTA	10. HOTEL OR MOTEL MANAGER	13. TOUR GUIDE	
7. FAST FOOD COOK	11. HOTEL SERVICE MANAGER	14. KITCHENHAND	
8. CAFÉ WORKER	12. COOK	15. BAR USEFUL OR BUSSER	
9. TRAVEL CONSULTANT			

NATIONAL SKILLS SHORTAGE

PORTION OF ADVERTISED JOBS FILLED AND UNFILLED



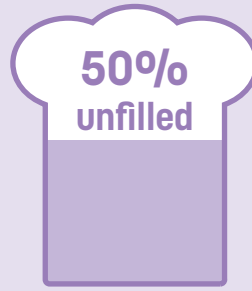
CHEFS

CIV in Commercial Cookery (SIT40516)



PASTRYCOOKS

CIII in Patisserie (SIT31016)
CIV in Patisserie (SIT40716)



BAKERS

CIII in Retail Baking (Combined) (FDF30710)

This means that employers are unable to fill, or have considerable difficulty, filling vacancies in these job roles nationally.

Portion of advertised jobs filled and unfilled in 2017. Note: these figures are approximations.

WHAT SKILLS ARE EMPLOYERS LOOKING FOR MOST IN THIS INDUSTRY?



COOKING



CUSTOMER SERVICE



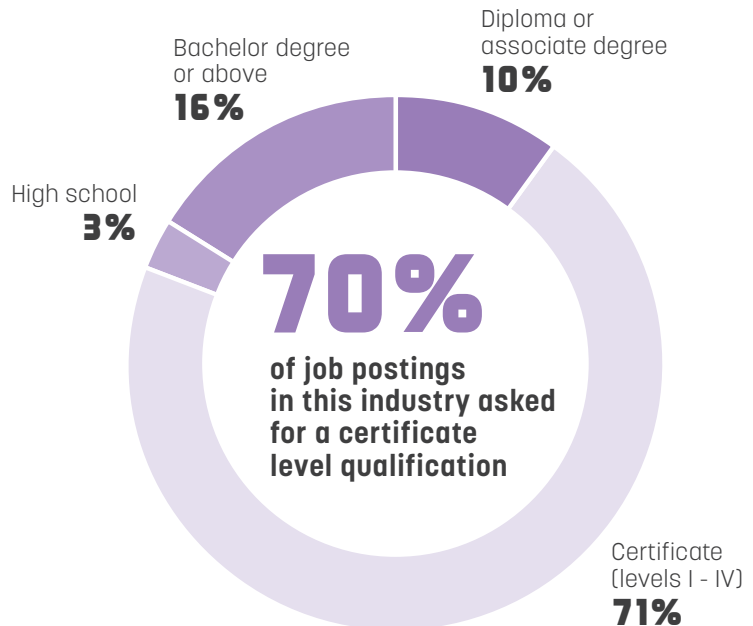
TEAMWORK/
COLLABORATION



FOOD SAFETY



FOOD PREPARATION



SELECT EMPLOYERS IN THE INDUSTRY*

Jupiters *Compass*
Guzman Y Gomez *Group* *Hyatt Hotels*
Spotless Group *Hamilton Island Enterprises*
Coles Supermarket
WOOLWORTHS
Flight Centre Australia *Marriott* *Crown Limited*
InterContinental Hotels Group
Cater Care Incorporated *Hilton Hotels*

*These employers have been selected based on their job advertisement activity in Australia over a three month period in 2018.

TOURISM, HOSPITALITY AND EVENTS



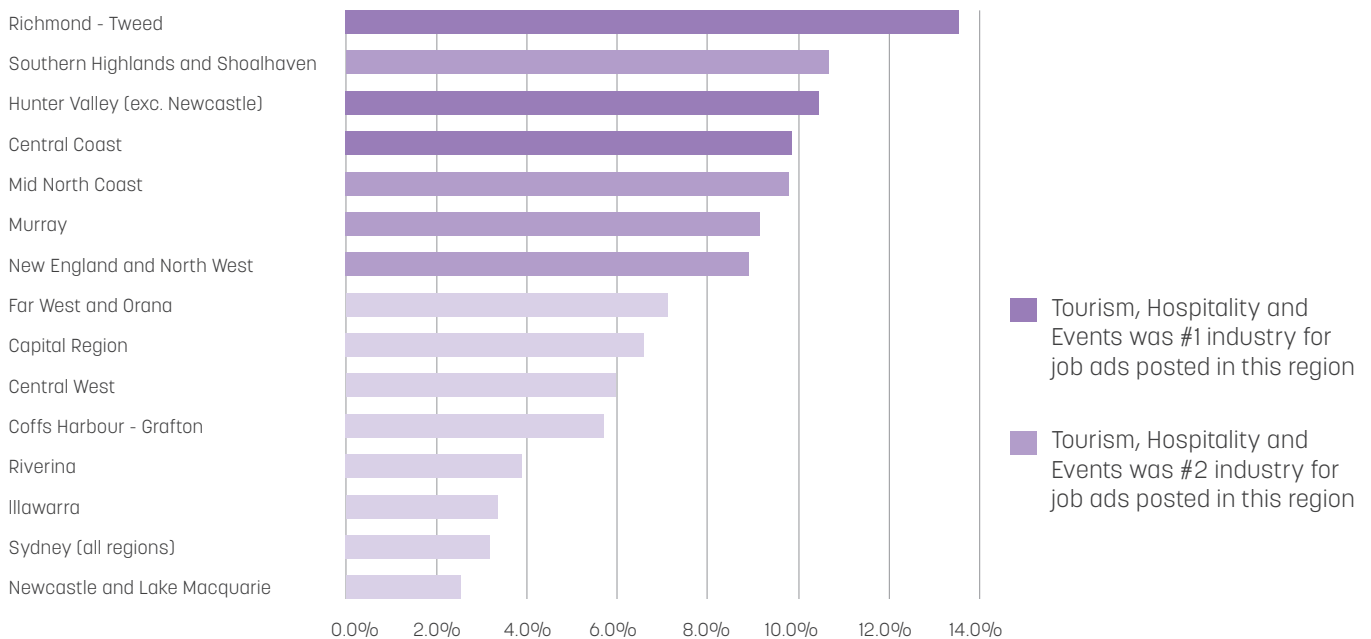
Looking at the tourism sector, the **TRAVEL CONSULTANT** occupation is expected to experience the most growth in employment. This job role is expected to employ an additional **+590 PEOPLE** in NSW over the next three years.

Examples of TAFE NSW courses aligned to:

- travel consultant: CIII in Travel (SIT30216) and CIV in Travel and Tourism (SIT40116)

DO JOB ADS IN THE TOURISM, HOSPITALITY AND EVENTS INDUSTRY ACCOUNT FOR MANY OF THE JOBS ADVERTISED IN MY REGION?

Tourism, Hospitality and Events job ads as % of all job ads posted in the region



CAFE/RESTAURANT MANAGER



In the **RICHMOND - TWEED** region, Café or Restaurant Manager was the most advertised position of all jobs advertised in the last three months.

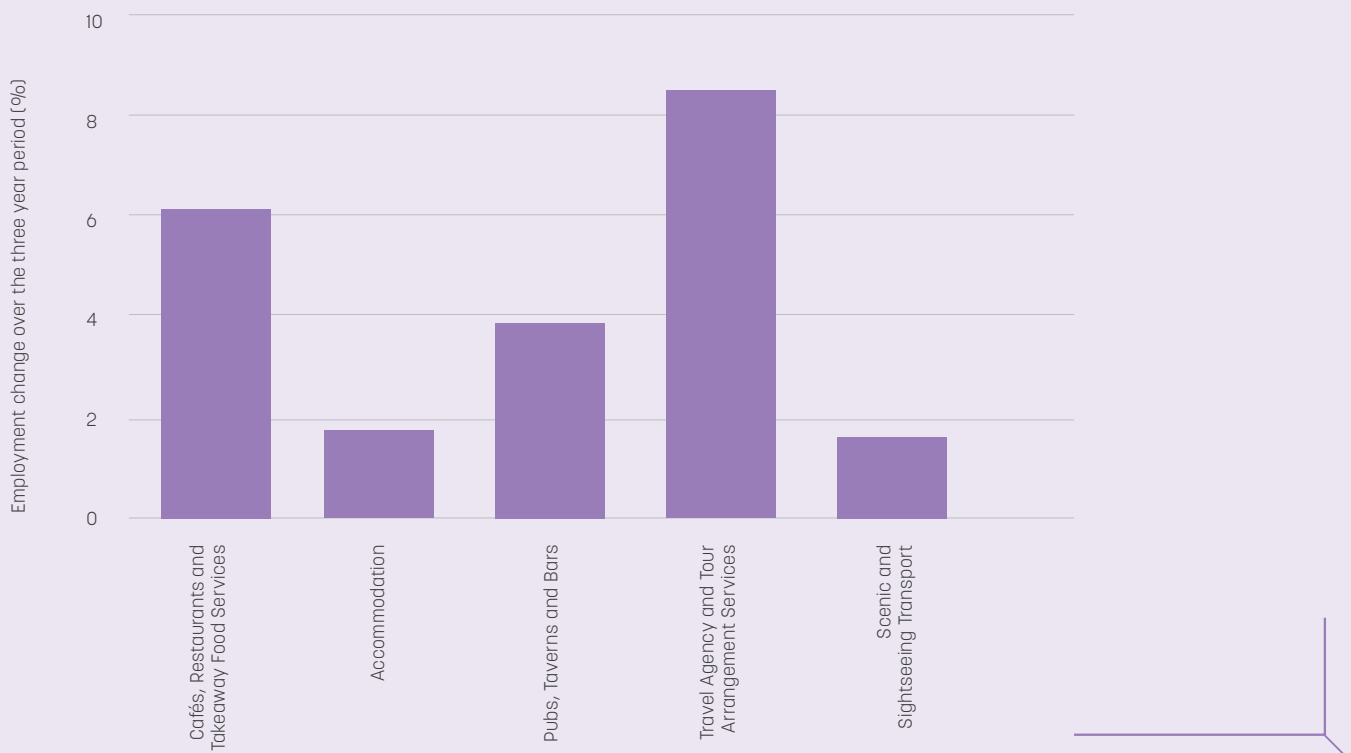
CHEF



In **SOUTHERN HIGHLANDS AND SHOALHAVEN, HUNTER VALLEY (exc. Newcastle), and CENTRAL COAST** regions, Chef was the most advertised position of all jobs advertised in the last three months. In the Southern Highlands and Shoalhaven, Cook was also the most advertised job role alongside chef.

Which sectors are likely to have the **fastest employment growth** over the next three years?

Forecast Employment Change for Growth Sectors [2018-2021]



Note: The chart above ranks the sectors based on the largest to smallest (left to right) employing sectors in 2018.

Sources: Industry employment forecast, job advertisement, top skills and qualifications, and employer data have been provided by TAFE Strategy. Employment forecast data was sourced from Deloitte Access Economics in February 2017. All job advertisement data was sourced from the Burning Glass Technologies' Labor Insight™ Real-time Labor Market Information tool and is based on online job postings over a three month period between 17 April to 17 July 2018. Average salary data has been sourced from the Commonwealth Government's JobOutlook website. National skills shortage data has been sourced from the Commonwealth Department of Jobs and Small Business. The portion of jobs filled for chefs and bakers represents NSW survey findings, while the data for pastrycooks represents Australia-wide survey findings.