

## CONTACT A MCLO

There are 33 MCLOs working from 25 police stations across NSW. You can call to make an appointment or visit them during the week between 9am and 5pm. MCLOs are located in the following police stations:

### Ashfield

14 Victoria Street  
Ashfield 2131  
9797 4099

### Bankstown

2 Meredith Street  
Bankstown 2200  
9783 2199

### Blacktown

11 Kildare Road  
Blacktown 2148  
9622 0000

### Burwood

Belmore Road  
Burwood 2134  
9745 8499

### Cabramatta

243-249 Cabramatta Rd West,  
Cabramatta 2166  
9725 8999

### Campbelltown

65 Queen Street  
Campbelltown 2560  
4620 1201

### Campsie

58 Campsie Street  
Campsie 2194  
9789 0999

### Eastern Beaches

136 Maroubra Road  
Maroubra 2035  
9349 9299

### Fairfield

40-42 Smart Street  
Fairfield 2165  
9728 0399

### Flemington

Corner Susan & Queen Street  
Auburn 2144  
9646 8699

### Green Valley

193-195 Wilson Road  
Green Valley 2168  
9607 1799

### Holroyd

15-17 Memorial Avenue  
Merrylands 2160  
9897 4899

### Kuring-gai

292 Pacific Highway  
Hornsby 2077  
9476 9799

### Liverpool

148 George Street  
Liverpool 2170  
9821 8444

### Macquarie Fields

10 Brooks Street  
Macquarie Fields 2564  
9605 0479

### Mt. Druitt

Cnr Luxford Road & Kelly Close  
Mt. Druitt 2770  
9675 8623

### Newcastle

30 Harriet Street  
Waratah 2298  
4926 6599

### North Shore

63 Archer Street  
Chatswood 2067  
9414 8499

### Parramatta

95 Marsden Street  
Parramatta 2150  
9633 0799

### Rosehill

2 Carlton Street  
Granville 2142  
9897 4199

### Ryde

8 Victoria Road  
Gladesville  
9879 9699

### St. George

36-38 Ormonde Parade  
Hurstville 2220  
9375 8599

### St Marys

38-42 King Street  
St Marys 2760  
9877 7499

### Sydney City

129 Day Street  
Darling Harbour 2000  
9265 6499

### Wollongong

Cnr Church & Market Streets  
Wollongong 2500  
4226 7899



NSW Police Force

# Multicultural Community Liaison Officers

Police can arrange an independent professional interpreter either on the phone or in person to assist you. All languages including AUSLAN can be provided at any time of the day or night. Just tell the police what language you speak.



**Triple Zero (000)**

For emergencies or life threatening situations.



**Police Assistance Line (131 444)**

For non emergencies.



**Crime Stoppers (1800 333 000)**

To provide crime information. It can be anonymous.

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twitter.com/nswpolice youtube.com/thenswpolice

or visit [www.police.nsw.gov.au](http://www.police.nsw.gov.au)



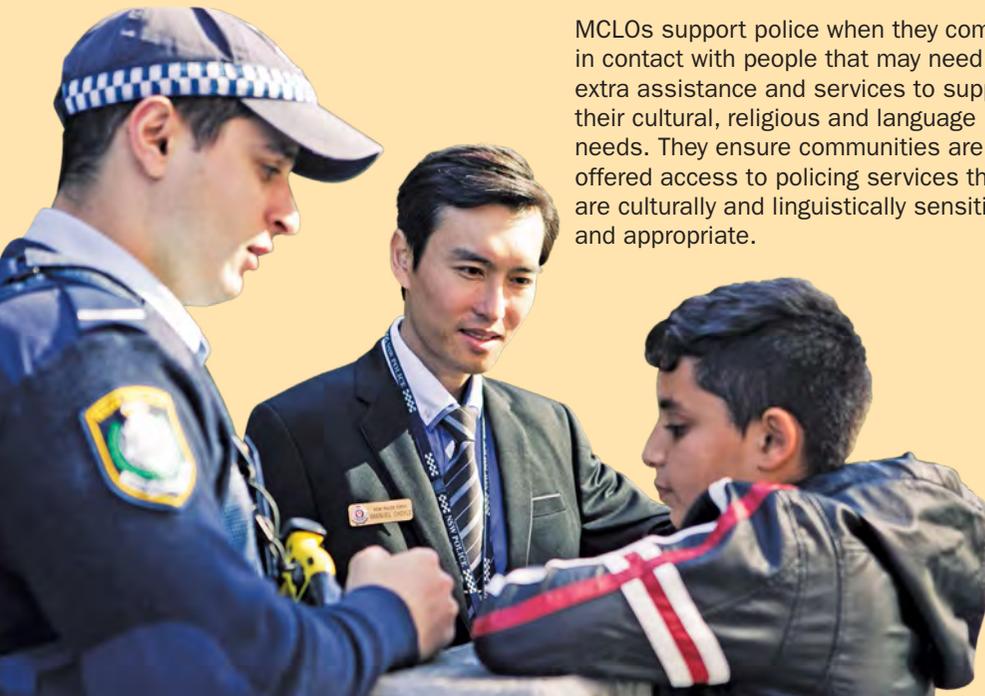


**The primary role of NSW Police Force is to reduce crime and violence and improve public safety. To do this, police need to work closely with all members of the community including members of culturally and linguistically diverse (CALD) backgrounds.**

Multicultural Community Liaison Officers (MCLO) are civilian staff employed by NSW Police Force to help communities build trust and confidence in the police.

Although MCLOs are not police officers, they are trained professionals working alongside police, advising them on community issues and ways to better connect and understand the concerns and needs of their local communities.

MCLOs support police when they come in contact with people that may need extra assistance and services to support their cultural, religious and language needs. They ensure communities are offered access to policing services that are culturally and linguistically sensitive and appropriate.



MCLOs also help communities understand their rights and their responsibilities when in contact with the police and can help explain how police respond to and manage crime and community safety.

MCLOs may provide the following services:

- helping community members and individuals report a crime to police
- supporting and work with victims of crime, their families and community
- supporting victims of domestic violence at court
- providing referral and access to appropriate policing services
- providing referral and access to other agencies
- delivering talks, information sessions and advice on crime prevention, safety and other policing matters to the community
- working on community based crime prevention projects and programs
- developing regular contact and building partnerships with community members, organisations and community leaders
- working with vulnerable communities such as newly arrived migrants, young people, the elderly, women, new and emerging communities, international students, refugees and asylum seekers
- representing police on local community and interagency forums and networks
- providing confidential advice and assistance regarding policing matters

Most MCLOs speak one or more community languages and can also provide basic language assistance where needed.

To reduce and prevent crime and keep people safe, police rely on the community to report crime and provide information about their safety and the safety of their neighbourhood. Your MCLO can help you report crime and any safety concerns to police.

