



Statement of Attainment in Responsible Conduct of Gambling

■ Non Government Subsidised

900-81225V01

DURATION
Enquire

STUDY TYPE
Part Time Day

START DATE
14 May 2021

LOCATION
Moruya
2857 Princes Highway, Moruya

STUDY COMMITMENT
7 Hours Per Week

How much time on average each week you will need to commit to successfully complete this course.

Hours include class attendance/participation, directed study, and any required work placements.

You may also need to do additional hours of self-directed study.

Studying with TAFE NSW

With over 25,000 industry connections*, teachers experienced in the latest industry trends plus state-of-the-art facilities, it's easy to see why TAFE NSW is Australia's largest training provider. Want even more reasons to study with us?

*TAFE NSW current employer database as of May 2017



85.9%
EMPLOYER SATISFACTION

NSW EMPLOYERS ARE VERY SATISFIED WITH THE QUALITY OF THE NATIONALLY RECOGNISED TRAINING WE DELIVER*



80%
OF GROWTH AREAS COVERED

WE OFFER TRAINING IN 80% OF THE OCCUPATIONS PREDICTED TO HAVE THE GREATEST GROWTH OVER THE NEXT 5 YEARS^



83%
GRADUATE SATISFACTION

TAFE NSW ENJOYS A RATING WELL ABOVE THE NATIONAL AVERAGE FOR THE OVERALL QUALITY OF TRAINING#



93%
WOULD RECOMMEND TAFE NSW

AS A TRAINING PROVIDER - NATIONAL VET AVERAGE 90%**

Source: ^ employment.gov.au, * Graduate Satisfaction Survey - Undergraduate [Quality Indicators of Teaching and Learning (QILT) - Course Experience Questionnaire 2017-2018]. * NCVET, Survey of Employers' Use and Views of the VET System, 2017. ** VET - NCVET Graduate Outcomes Survey 2018

OVERVIEW

The Responsible Conduct of Gambling course focuses on harm minimisation requirements, detection of problem gambling, the proper communication with and management of patrons using gaming machines, and ensuring that minors (people under 18 years of age) are not permitted to use the gaming machines. Gaming machines are only allowed in two types of licensed venues: registered clubs and full hotels. If you are working (or planning to work) in a venue that is licensed to keep and operate gaming machines, then you will need RCG certification to carry out any of the following roles:

Licensee (of a full hotel)

Secretary (of a registered club)

Staff whose duty includes any activity involving gaming machines on the premises. This may include but is not limited to staff who patrol or serve in the gaming machine area, or staff who are involved in paying out winnings to patrons.

The NSW Liquor and Gaming Machine laws require licensees and staff with gaming machine duties to complete approved training in the Responsible Conduct of Gambling (RCG).

ENTRY REQUIREMENTS

When you study with TAFE NSW, we want you to succeed. Entry requirements allow us to make sure that you have the right pre-existing knowledge and skills to achieve your chosen qualification. You will need to provide evidence that you meet the requirements listed in this section.

There are no entry requirements for this course.

OTHER COURSE INFORMATION

To register for an information session, head to tafensw.edu.au/infofest. Students who cannot attend the Information Session please make an online enquiry or contact us on 131 601 for more information about the course!

STUDY COMMITMENT

This is a Part Time Face to Face course. You will need to attend approximately 7 hours of class, over 1 day.

IS THIS COURSE RIGHT FOR YOU?

This course offering is designed for people who:

This skill set provides skills and knowledge required to provide responsible gambling services, and to assist those customers who have issues with problem gambling.

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Students must be over 18 years of age to receive RCG competency card.

SERVICES AND STUDY SUPPORT

There are additional learning and study tools available for this course, including:

TAFE NSW provides the following services to ensure a supported and successful learning environment for all students: Aboriginal and/or Torres Strait Islander Student Support and Services; Accessibility and Disability Services; Personal Counselling; Vocational Counselling
Learning Support; International Student Support; Scholarships; Multicultural Support

We offer student services and study support to ensure you can achieve your goals. Learn about TAFE NSW [Student Services](#)

As a TAFE NSW student in this course, you will have access to:

- LinkedIn Learning (formerly Lynda.com)
- Smarthinking - after hours online study support service
- Easy computing online short courses
- Access to local TAFE libraries
- Accessibility and Disability Support Services

- Access to Read&Write learning support software at TAFE and at home

ATTENDANCE

To keep you safe while studying, some of our face to face classes may be replaced with online or connected learning. We have also modified our face to face classes to meet physical distancing requirements and increased cleaning on campus. As restrictions ease, the way you attend your class may change again. If work placement and the demonstration of practical skills are requirements of your course, due to the impacts of COVID-19 there may be a delay or modification in being able to undertake these aspects of your course in the planned timeframe. Be assured, we'll keep you informed every step of the way.

This course is currently scheduled on Friday 14 May 2021, from 9.00am to 3.30pm at TAFE NSW Moruya.

FEE DETAILS

NON-SUBSIDISED PRICE

FULL FEE
\$140.00

This training is not subsidised by Government funding. There are no fee exemptions, concessions or subsidies available for this course.

Payment of course fee must be made PRIOR to commencement of learning activity.

READ BEFORE YOU ENROL

Learn about TAFE NSW [Fees](#)

Learn about TAFE NSW [Payment/Funding](#)

RECOGNITION

Recognition is a process of acknowledging previously completed qualifications, skills, knowledge or experience relevant to your course. This may reduce the amount of learning required, reduce your course fees and allow you to achieve your qualification faster.

Learn about Recognition at TAFE NSW [Recognition](#)

HOW TO ENROL

Enrolling with us is easy, though the exact process does depend on your course and any prerequisites that go with it. Be sure to read all course information carefully to make sure it is the right qualification, location and study type for you. Enrol and pay online via our secure payment gateway to secure your place. As you progress through the enrolment process you will be prompted to provide additional information.

For further information or assistance, call 131 601.

Find out more about [Applying and Enrolling](#)

UNITS

UNIT CODE	UNIT DESCRIPTION
SITHGAM001	Provide responsible gambling services

NEXT STEPS

[Start your enrolment](#)

Need more information? Call our customer support team on 131 601 or [submit an enquiry](#)