



Statement of Attainment in Responsible Conduct of Gambling

■ Non Government Subsidised

900-81225V01

DURATION
1 Day

STUDY TYPE
Part Time Day

START DATE
07 May 2021

LOCATION
Ultimo, Main Campus
651-731 Harris Street, Ultimo

STUDY COMMITMENT
6 Hours Per Week

How much time on average each week you will need to commit to successfully complete this course.

Hours include class attendance/participation, directed study, and any required work placements.

You may also need to do additional hours of self-directed study.

Studying with TAFE NSW

With over 25,000 industry connections*, teachers experienced in the latest industry trends plus state-of-the-art facilities, it's easy to see why TAFE NSW is Australia's largest training provider. Want even more reasons to study with us?

*TAFE NSW current employer database as of May 2017



85.9%
EMPLOYER SATISFACTION

NSW EMPLOYERS ARE VERY SATISFIED WITH THE QUALITY OF THE NATIONALLY RECOGNISED TRAINING WE DELIVER*



80%
OF GROWTH AREAS COVERED

WE OFFER TRAINING IN 80% OF THE OCCUPATIONS PREDICTED TO HAVE THE GREATEST GROWTH OVER THE NEXT 5 YEARS^



83%
GRADUATE SATISFACTION

TAFE NSW ENJOYS A RATING WELL ABOVE THE NATIONAL AVERAGE FOR THE OVERALL QUALITY OF TRAINING#



93%
WOULD RECOMMEND TAFE NSW

AS A TRAINING PROVIDER - NATIONAL VET AVERAGE 90%**

Source: ^ employment.gov.au, * Graduate Satisfaction Survey - Undergraduate [Quality Indicators of Teaching and Learning (QILT) - Course Experience Questionnaire 2017-2018]. * NCVET, Survey of Employers' Use and Views of the VET System, 2017. ** VET - NCVET Graduate Outcomes Survey 2018

OVERVIEW

The Responsible Conduct of Gambling course focuses on harm minimisation requirements, detection of problem gambling, the proper communication with and management of patrons using gaming machines, and ensuring that minors (people under 18 years of age) are not permitted to use the gaming machines. Gaming machines are only allowed in two types of licensed venues: registered clubs and full hotels. If you are working (or planning to work) in a venue that is licensed to keep and operate gaming machines, then you will need RCG certification to carry out any of the following roles:

Licensee (of a full hotel)

Secretary (of a registered club)

Staff whose duty includes any activity involving gaming machines on the premises. This may include but is not limited to staff who patrol or serve in the gaming machine area, or staff who are involved in paying out winnings to patrons.

The NSW Liquor and Gaming Machine laws require licensees and staff with gaming machine duties to complete approved training in the Responsible Conduct of Gambling (RCG).

ENTRY REQUIREMENTS

When you study with TAFE NSW, we want you to succeed. Entry requirements allow us to make sure that you have the right pre-existing knowledge and skills to achieve your chosen qualification. You will need to provide evidence that you meet the requirements listed in this section.

There are no entry requirements for this course.

ADDITIONAL REQUIREMENTS

With 130 locations across the state, TAFE NSW tailors qualifications to meet the needs of the local community and specific student groups (like apprentices, fast-tracked and online students). To make sure this course is the right fit for you, we will need you to demonstrate that you can meet the additional requirements below.

To successfully complete this course, you will need:

- Successfully achieve competency for all assessments.

OTHER COURSE INFORMATION

To register for an information session, head to tafensw.edu.au/infofest. Students who cannot attend the Information Session please make an online enquiry or contact us on 131 601 for more information about the course!

INFORMATION SESSIONS

There are no information sessions currently scheduled for this course

STUDY COMMITMENT

This is a Part Time Day Face to Face course. You will need to attend approximately 6 hours of class, over 1 day a week.

IS THIS COURSE RIGHT FOR YOU?

RCG training is mandatory if your work duties involve gaming machines.

RCG training applies to:

- licensees of a full hotel licence
- secretaries of a registered club
- staff with gaming machine duties
- staff who pay out winnings
- staff who patrol or serve in the gaming machine area.

The RCG course covers a range of topics, including:

1. problem gambling
2. harm minimisation
3. gambling laws

SERVICES AND STUDY SUPPORT

TAFE NSW provides the following services to ensure a supported and successful learning environment for all students: Aboriginal and/or Torres Strait Islander Student Support and Services

Accessibility and Disability Services

Personal Counselling

Vocational Counselling

Learning Support

Scholarships

Multicultural Support

Detailed current information on these Support Services are made available to staff and students at TAFE NSW Student Services. Additionally, every student is supported by a dedicated Student Services team at each campus location.

The following additional support is provided for this Student Group: LLN support by Literacy and disabilities support if required.

We offer student services and study support to ensure you can achieve your goals. Learn about TAFE NSW [Student Services](#)

As a TAFE NSW student in this course, you will have access to:

TAFE NSW | RTO 90003 | CRICOS 00591E | HEP PRV12049

Information as of 18 Apr 2021

- LinkedIn Learning (formerly Lynda.com)
- Smarthinking - after hours online study support service
- Easy computing online short courses
- Access to local TAFE libraries
- Accessibility and Disability Support Services
- Access to Read&Write learning support software at TAFE and at home

ATTENDANCE

To keep you safe while studying, some of our face to face classes may be replaced with online or connected learning. We have also modified our face to face classes to meet physical distancing requirements and increased cleaning on campus. As restrictions ease, the way you attend your class may change again. If work placement and the demonstration of practical skills are requirements of your course, due to the impacts of COVID-19 there may be a delay or modification in being able to undertake these aspects of your course in the planned timeframe. Be assured, we'll keep you informed every step of the way.

Please arrive by 08:45am to complete required administration tasks to ensure a 09:00am start and concluding approx. 3:30pm. we ask students to arrive 15 minutes before the class start time, as there will be a compulsory lock out.

FEE DETAILS

NON-SUBSIDISED PRICE

FULL FEE
\$140.00

This training is not subsidised by Government funding. There are no fee exemptions, concessions or subsidies available for this course.

Payment of course fee must be made PRIOR to commencement of learning activity.

ADDITIONAL RESOURCES

All resources are provided on the day and the cost of this course includes the \$35 RCG card fee (current L&G NSW price as at October 2020).

READ BEFORE YOU ENROL

Learn about TAFE NSW [Fees](#)

Learn about TAFE NSW [Payment/Funding](#)

RECOGNITION

Recognition is a process of acknowledging previously completed qualifications, skills, knowledge or experience relevant to your course. This may reduce the amount of learning required, reduce your course fees and allow you to achieve your qualification faster.

Learn about Recognition at TAFE NSW [Recognition](#)

HOW TO ENROL

Enrolling with us is easy, though the exact process does depend on your course and any prerequisites that go with it. Be sure to read all course information carefully to make sure it is the right qualification, location and study type for you. Enrol and pay online via our secure payment gateway to secure your place. As you progress through the enrolment process you will be prompted to provide additional information.

For further information or assistance, call 131 601.

Find out more about [Applying and Enrolling](#)

UNITS

UNIT CODE	UNIT DESCRIPTION
SITHGAM001	Provide responsible gambling services

NEXT STEPS

[Start your enrolment](#)

Need more information? Call our customer support team on 131 601 or [submit an enquiry](#)