

COURSE CODE

CHC42015

COURSE

Certificate IV in Community Services

ENROL TODAY

TAFENSW.EDU.AU or 131 601

WHY CHOOSE TAFE NSW?



Opens career doors. Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



Global prospects. TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



State-of-the-art facilities. Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



Industry exposure. TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



Recognised and respected. TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

Certificate IV in Community Services

National Course Code: CHC42015 | TAFE NSW Code: CHC42015-01V03-20TAM-132

Qualification Level	Certificate IV
Study Type	PT Evening
Course Start Date	Enquire Now
Hours Per Week	12.2
Duration	2 Years
Delivery Locations	Tamworth
Course Fees	<p>Subsidised Prices First Qualification: \$1,990.00 If you are 35 years old or over and are looking for work you may be eligible for the mature age workers Fee-Free scholarship which will be verified at enrolment. Subsequent Qualification: \$2,320.00 Traineeship: \$1,000.00 You may be eligible for the NSW Smart & Skilled Fee-Free Traineeship which will be verified at enrolment. Concession: \$240.00</p> <p>Non-subsidised Prices Full Fee: \$9,290.00</p>
Course Features	Nationally Recognised Training Traineeship Allowed This training is subsidised by the NSW Government

Course Description

The nationally accredited Certificate IV in Community Services will help you build a career as a community services worker in the fastest growing industry in Australia. Learn skills that can be applied broadly across the community services sector, in areas like alcohol and other drugs, child protection, juvenile justice, mental health and more, and help your clients achieve their goals.

LEARN NEW SKILLS

Through work placement and theory, you will learn how to:

- Build caring and supportive relationships with people accessing services, their carers and family members
- Engage in interventions
- Plan and conduct group activities
- Gain experience working within a community development strategic framework

DEVELOP YOUR TALENT

Develop the professional and interpersonal skills needed in this sector:

- Resolve conflict and diffuse difficult situations
- Explore the issues and interests of different communities

ACHIEVE YOUR GOALS

Success in this course will provide you with:

- A nationally recognised qualification that enables you to work across the community services sector
- The foundation to continue onto higher training or a university degree

Careers you will be able to pursue include:

- Community services worker
- Health education officer
- Domestic violence officer
- Family support worker

GROW YOUR CAREER

Take your study further for more senior job opportunities:

- Diploma of Community Services
- Diploma of Alcohol and Other Drugs
- Diploma of Mental Health

If you are considering a university degree, you might like to consider:

- Bachelor of Community Services through TAFE NSW
- Bachelor of Welfare
- Bachelor of Social Work

INDUSTRY DEMAND

The Community Services and Health Industries are the largest and fastest growing in Australia. Job prospects in the major cities are excellent and the same is true in rural and regional areas where there is high demand for community workers.

Entry Requirements

When you study with TAFE NSW, we want you to succeed. Entry requirements allow us to make sure that you have the right pre-existing knowledge and skills to achieve your chosen qualification. You will need to provide evidence that you meet the requirements listed in this section.

ENTRY REQUIREMENTS

To be eligible for this course, you must provide evidence of a valid:

- Working with Children Check (WWCC)
- Criminal History Check

Traineeship

TAFE NSW also offers the Certificate IV in Community Services as a traineeship. To undertake this

course as a trainee you must meet the entry requirements above and provide evidence of the following:

- You are employed in the community services industry as this course is delivered in the workplace
- You have a signed traineeship contract

WORK PLACEMENT

Work placement provides you with opportunities to practise responding to situations and circumstances that cannot be replicated in a learning or simulated environment.

You will attend a one-day workplace orientation, and complete one of the following levels of mandatory work placement hours:

- 120 hours (15 days) of work placement - if you are already working in the industry
- 150 hours (20 days) of work placement - if you are new to the industry

Depending on your mode of study, TAFE NSW will either arrange your work placement for you or support you to find one.

IS THIS COURSE RIGHT FOR YOU?

To be prepared for this course, it is recommended that you:

- Be adequately fit and mobile to deliver First Aid - like performing CPR while kneeling on the floor
- Enjoy working with people and independently
- Have patience and can relate easily to people
- Have organisation and time management skills

If you need help preparing for study, contact us about your options.

ADDITIONAL REQUIREMENTS

With 130 locations across the state, TAFE NSW tailors qualifications to meet the needs of the local community and specific student groups (like apprentices, fast-tracked and online students). To make sure this course is the right fit for you, we will need you to demonstrate that you can meet the additional requirements below.

To be enrolled in this course, you need to complete an RUPReady and have a literacy level of 3.

To successfully complete this course, you will must complete and pass all units of competency as required by the training package. No formal entry requirements, however, TAFE NSW must ensure that applicants who wish to commence a Certificate IV in Community Services have the required skills and knowledge to successfully complete the qualification at a Certificate IV level as outlined by AQF. Existing workers may apply for recognition of prior learning.

Work placement is a requirement of this course. You will need a working with children check and criminal record check.

Information Sessions and more about the course

INFORMATION SESSIONS

There are no information sessions currently scheduled for this course

STUDY COMMITMENT

This is a blended part time evening course. You will need to complete approximately 12.2 hours of study per week.

You may also be required to complete approximately 2.1 hours of additional study each week outside of class hours, including private study, research and assignment preparation.

This course is offered by Connected Classroom. This is just like a regular classroom, but teachers and students use the latest video conferencing technologies.

Your teacher can be in one TAFE location, and you can join the class from another TAFE location using video conferencing equipment or a mobile device. You can also join in from a venue in a participating regional community. You will be able to see and talk to your teacher and other students as though they were in the room with you. You will also have access to support to meet your learning needs.

IS THIS COURSE RIGHT FOR YOU?

This course offering is designed for people who will have little or no experience in the community services industry however it would be desirable. You will need to be self-motivated to study independently with support from teaching staff.

SERVICES AND STUDY SUPPORT

There are additional learning and study tools available for this course, including:

- Aboriginal and/or Torres Strait Islander Student Support and Services
- Accessibility and Disability Services
- Personal Counselling
- Vocational Counselling
- Learning Support
- International Student Support
- Scholarships
- Multicultural Support

We offer student services and study support to ensure you can achieve your goals. Learn about TAFE NSW [Student Services](#)

As a TAFE NSW student in this course, you will have access to:

- LinkedIn Learning (formerly Lynda.com)
- Smarthinking - after hours online study support service
- Easy computing online short courses
- Access to local TAFE libraries
- Accessibility and Disability Support Services
- Access to Read&Write learning support software at TAFE and at home

Attendance

To keep you safe while studying, some of our face to face classes may be replaced with online or connected learning. We have also modified our face to face classes to meet physical distancing requirements and increased cleaning on campus. As restrictions ease, the way you attend your class may change again. If work placement and the demonstration of practical skills are requirements of your course, due to the impacts of COVID 19 there may be a delay or modification in being able to undertake

these aspects of your course in the planned timeframe. Be assured, we'll keep you informed every step of the way.

Classes will be delivered online on Monday and Tuesday on 5.30pm to 8.30pm, but attendance at a TAFE campus may be required to complete skills assessments.

Fee Details

SMART AND SKILLED FEES

This course is government-subsidised, meaning you pay a portion of the full course fee to TAFE NSW and the NSW Government will pay the balance. However, you must meet certain eligibility criteria for this to apply.

Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee and eligibility for concession/exemption will be calculated and confirmed during the enrolment process. Payment plans are available through TAFE NSW for Smart and Skilled eligible qualifications.

For further information about eligibility and explanations of the different fee categories, visit [Are You Eligible?](#)

READ BEFORE YOU ENROL

Learn about TAFE NSW [Fees](#)

Learn about TAFE NSW [Payment/Funding](#)

RECOGNITION

Recognition is a process of acknowledging previously completed qualifications, skills, knowledge or experience relevant to your course. This may reduce the amount of learning required, reduce your course fees and allow you to achieve your qualification faster.

Learn about Recognition at TAFE NSW [Recognition](#)

How to Enrol

Enrolments for this course have now closed.

[Enquire now](#) and we will contact you when enrolments open. Visit our [Online Courses](#) to view our range of study options that you can start anytime.

Units

CHCADV001	Facilitate the interests and rights of clients
CHCCCS004	Assess co-existing needs
CHCCOM002	Use communication to build relationships

CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS003	Maintain work health and safety
CHCCCS014	Provide brief interventions
CHCCCS019	Recognise and respond to crisis situations
CHCCDE003	Work within a community development framework
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCGRP002	Plan and conduct group activities
CHCMHS001	Work with people with mental health issues
CHCSOH001	Work with people experiencing or at risk of homelessness