

COURSE CODE

SIR20116

COURSE

## Certificate II in Community Pharmacy

ENROL TODAY

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### WHY CHOOSE TAFE NSW?



**Opens career doors.** Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



**Global prospects.** TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



**State-of-the-art facilities.** Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



**Industry exposure.** TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



**Recognised and respected.** TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

# Certificate II in Community Pharmacy

National Course Code: SIR20116 | TAFE NSW Code: SIR20116-01V01-20GLA-121

Qualification Level	Certificate II
Study Type	Full Time
Course Start Date	Enquire Now
Hours Per Week	12.8
Duration	13 Weeks
Delivery Locations	Great Lakes
Course Fees	<p><b>Subsidised Prices</b>            First Qualification: \$880.00            If you are 35 years old or over and are looking for work you may be eligible for the mature age workers <b>Fee-Free</b> scholarship which will be verified at enrolment.            Subsequent Qualification: \$1,050.00            Traineeship: \$870.00            You may be eligible for the NSW Smart &amp; Skilled <b>Fee-Free</b> Traineeship which will be verified at enrolment.            Concession: \$160.00</p> <p><b>Non-subsidised Prices</b>            Full Fee: \$3,890.00</p>
Course Features	Nationally Recognised Training Traineeship Allowed This training is subsidised by the NSW Government

## Course Description

This qualification reflects the role of pharmacy assistants who use a defined and limited range of customer service skills. With basic product knowledge, they recommend and supply a limited range of products to customers and often refer enquiries to other team members.

They are involved in mainly routine front of pharmacy tasks such as point-of-sale service, stock maintenance and display. They work under close supervision, with guidance from more experienced and senior pharmacy assistants and ultimately under the supervising pharmacist.

Pharmacy assistants must comply with federal, state or territory law and Pharmacy Board of Australia Guidelines for supplying scheduled medicines. No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

## Entry Requirements

When you study with TAFE NSW, we want you to succeed. Entry requirements allow us to make sure that

you have the right pre-existing knowledge and skills to achieve your chosen qualification. You will need to provide evidence that you meet the requirements listed in this section.

There are no entry requirements for this qualification.

## Information Sessions and more about the course

### INFORMATION SESSIONS

There are no information sessions currently scheduled for this course.

### STUDY COMMITMENT

This is a full time face to face course. You will need to attend approximately 12.8 hours of class, over 3 days a week, for 13 weeks.

You may also be required to complete approximately 12 hours of additional study each week outside of class hours, including revision and study.

### IS THIS COURSE RIGHT FOR YOU?

This course offering is designed for people who:

- Are seeking employment within the regional Pharmacy industry. This is an introductory qualification that provides a defined and limited range of basic skills and knowledge used in pharmacies by individuals who provide assistance with client services. Learners enrolling into this course are likely to have limited existing experience or knowledge as this is an entry level pathway.
- Are pre-employment, school leavers and unemployed people managed by agencies in these regional areas and older learners wanting to retrain. Upon entry, the learner's LL&N skills will be assessed and communicated with the referring job agency to discuss learner's needs.
- May have completed Certificate II and III in Retail and may be able to seek credit transfers for this qualification.

### SERVICES AND STUDY SUPPORT

There are additional learning and study tools available for this course, including:

- Full Library and Support services
- Disability and learning support services
- Counsellor

We offer student services and study support to ensure you can achieve your goals. Learn about TAFE NSW [Student Services](#)

As a TAFE NSW student in this course, you will have access to:

- LinkedIn Learning (formerly Lynda.com)
- Smarthinking - after hours online study support service
- Easy computing online short courses
- Access to local TAFE libraries
- Accessibility and Disability Support Services
- Access to Read&Write learning support software at TAFE and at home

# Attendance

To keep you safe while studying, some of our face to face classes may be replaced with online or connected learning. We have also modified our face to face classes to meet physical distancing requirements and increased cleaning on campus. As restrictions ease, the way you attend your class may change again. If work placement and the demonstration of practical skills are requirements of your course, due to the impacts of COVID 19 there may be a delay or modification in being able to undertake these aspects of your course in the planned timeframe. Be assured, we'll keep you informed every step of the way.

This course is currently scheduled on Monday, Tuesday and Friday from 9.30am to 2.30pm. This timetable may change and will be confirmed by your teacher.

## Fee Details

### SMART AND SKILLED FEES

This course is government-subsidised, meaning you pay a portion of the full course fee to TAFE NSW and the NSW Government will pay the balance. However, you must meet certain eligibility criteria for this to apply.

Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee and eligibility for concession/exemption will be calculated and confirmed during the enrolment process. Payment plans are available through TAFE NSW for Smart and Skilled eligible qualifications.

For further information about eligibility and explanations of the different fee categories, visit [Are You Eligible?](#)

### READ BEFORE YOU ENROL

Learn about TAFE NSW [Fees](#)

Learn about TAFE NSW [Payment/Funding](#)

### RECOGNITION

Recognition is a process of acknowledging previously completed qualifications, skills, knowledge or experience relevant to your course. This may reduce the amount of learning required, reduce your course fees and allow you to achieve your qualification faster.

Learn about Recognition at TAFE NSW [Recognition](#)

## How to Enrol

Enrolments for this course have now closed.

[Enquire now](#) and we will contact you when enrolments open. Visit our [Online Courses](#) to view our range of

study options that you can start anytime.

## Units

SIRCCCS001	Interact with pharmacy customers
HLTWHS001	Participate in workplace health and safety
SIRCINF001	Use pharmacy practices for infection control
SIRCIND001	Work effectively in a community pharmacy
SIRCPPA005	Assist customers with cough and cold relief products
SIRCPPA004	Assist customers with oral care products
SIRCPPA006	Assist customers with skin and anti-fungal products
SIRCPPA001	Assist customers with vitamins, minerals and supplements
SIRRRTF001	Balance and secure point-of-sale terminal
SIRXSL002	Follow point-of-sale procedures
SIRXSL001	Sell to the retail customer
SIRCIND002	Support the supply of Pharmacy Medicines and Pharmacist Only Medicines