

COURSE CODE

SIR20216

COURSE

Certificate II in Retail Services

ENROL TODAY

TAFENSW.EDU.AU or 131 601

WHY CHOOSE TAFE NSW?



Opens career doors. Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



Global prospects. TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



State-of-the-art facilities. Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



Industry exposure. TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



Recognised and respected. TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

Certificate II in Retail Services

National Course Code: SIR20216 | TAFE NSW Code: SIR20216-01V01-19MVL-999

Qualification Level	Certificate II
Study Type	Full Time
Course Start Date	Enquire now for next semester.
Hours Per Week	16
Duration	18 Weeks
Delivery Locations	Moss Vale Campus
Course Fees	Enquire
Course Features	Nationally Recognised Training Traineeship Allowed This training is subsidised by the NSW Government

Course Description

This qualification reflects the role of frontline retail team members who use a defined and limited range of operational skills to undertake workplace activities. They are involved in mainly routine and repetitive tasks and work under direct supervision of others.

This qualification provides a pathway to work in a diverse range of retail settings including specialty retailers, supermarkets, department stores and quick service restaurants.

Individuals with this qualification are able to perform roles such as frontline team member, customer service assistant and point-of-sale operator.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Fee Details

Depending on your previous qualifications and experience your fee may decrease from the maximum shown.

Payment by instalment may also be available. Your fee and eligibility for concession/exemption will be calculated and confirmed during the enrolment process.

This training is subsidised by the NSW Government, and as a result your fee is determined through Training Services NSW formal eligibility criteria. In claiming the concession or exemption, students will be required to supply the required evidence to support the claim in accord with the requirements of Smart and Skilled eligibility.

To activate your eligibility you must pay the student fee component PRIOR to commencement of the learning activity.

Entry Requirements

There are no entry requirements for this qualification.

Information Sessions and more about the course

To request further information, click on Enquire Now and we will advise you when a new offering is available. Courses are run subject to minimum student enrolments.

An orientation session will be held prior to start of course please check emails for Information regarding day, time and location.

Attendance

This course is delivered in a variety of attendance modes. Students will be provided a course schedule when details are confirmed. Please contact 131 601 and one of our friendly Customer Service Consultants would be happy to assist you.

How to Enrol

Thank you for your interest in this course. To request further information click on Enquire Now. You can also contact TAFE NSW on 131 601 to speak with one of our friendly Customer Service Consultants.