

COURSE CODE

SIT50116

COURSE

## Diploma of Travel and Tourism Management

ENROL TODAY

TAFENSW.EDU.AU or 131 601

### WHY CHOOSE TAFE NSW?



**Opens career doors.** Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



**Global prospects.** TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



**State-of-the-art facilities.** Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



**Industry exposure.** TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



**Recognised and respected.** TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

# Diploma of Travel and Tourism Management

National Course Code: SIT50116 | TAFE NSW Code: SIT50116-01V01-19RYD-001

Qualification Level	Diploma
Study Type	Full Time
Course Start Date	22 Jul 2019
Hours Per Week	25
Duration	36 Weeks
Delivery Locations	Ryde College
Course Fees	<b>Subsidised Prices</b> First Qualification: \$3,750.00 Second Qualification: \$4,230.00
Course Features	Nationally Recognised Training This training is subsidised by the NSW Government VET Student Loans Available

## Course Description

Cultivate your love for travel and customer service through a career in tourism. The nationally recognised Diploma of Travel and Tourism allows you to develop a comprehensive understanding of industry operations that will give you a competitive edge in this exciting industry.

Taught by industry professionals who all have years of expertise, this course covers:

- Managing finances and risk
- Producing marketing strategies
- Managing projects
- Analysing tourism data
- Managerial skills required to coordinate tourism duties or coordinate promotional activities

The Diploma of Travel and Tourism is your gateway to working in many sectors in the tourism and travel industry as a:

- Small Business or Department Manager
- Manager of Product
- Marketing
- Inbound groups
- Reservations and sales

This course gives you the opportunity to study online and apply for VET Fee Help, Smart and Skilled and Traineeships.

# Entry Requirements

There are no entry requirements for this qualification.

## Information Sessions and more about the course

This course is delivered approx. 3-4 days per week and includes classroom, simulated work and real-life operational work environments including excursions and volunteering. To gain the optimum learning experience from the course it is recommended that you attend all classes. Learners will be required to complete some activities and assessments outside class times.

Don't miss out on securing your place. Apply now, we still have places available. You can enrol online and you will be contacted by our customer service team or you can come to the campus. To enquire about the course, expected job outcomes, content, timetables, style of delivery etc. or to make an appointment to visit the campus please contact our Educational support officer, Summer Gu on 94486301 or send an email to [meilei.gu3@tafensw.edu.au](mailto:meilei.gu3@tafensw.edu.au)

Did you know as a TAFE NSW student you have unlimited access to Lynda.com which is an online library of video courses in software, design, technology, communication, learning and business. These skills can help you to achieve your study goals. Visit the Student Portal to get started.

## Attendance

You will need to attend approximately 25 hours of class a week over 3-4 days for 36 weeks.

## Fee Details

Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee will be calculated and confirmed during the enrolment process.

This course is approved for a Commonwealth VET Student Loan. If you meet the eligibility requirements, you are able to apply to the Commonwealth for a loan to cover all or part of your course fee. We will ask you whether you would like to apply for a VET Student Loan when you enrol and advise you of the process.

### SMART AND SKILLED FEES

Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee and eligibility for concession/exemption will be calculated and confirmed during the enrolment process.

For further information about eligibility and explanations of the different fee categories, visit <https://smartandskilled.nsw.gov.au/are-you-eligible>

### PAYMENT OPTIONS AND ASSISTANCE

This course is approved for a Commonwealth VET Student Loan (VSL). If you meet the VSL eligibility and academic suitability requirements, you are able to apply to the Commonwealth for a loan to cover all or

part of your course fee. We will ask you whether you would like to apply for a VET Student Loan when you enrol and advise you of the process.

Find out more about VET Student Loans at: <https://www.tafensw.edu.au/vet-student-loans>

Direct payment by Unit of Study instalments is available for this course.

The Units of Study and associated fees for this course are detailed below. Fees are charged on the census day for each unit of study. To secure a loan for part or all of your course, you must be eligible and submit a valid application to the Commonwealth for a VET Student Loan. You may withdraw prior to the census date without incurring a fee.

Find out about recognition: <https://www.tafensw.edu.au/enrol/recognition-credit-transfers>

Fees: <https://www.tafensw.edu.au/enrol/fees>

Payment - funding: <https://www.tafensw.edu.au/enrol/payment-funding>

### Incidental Cost

- Student Association - \$20.00

## VET Student Loans - Fees and Census Days

19RYD00558	UOS 1-SIT50116-19RYD-001-SSVSL	22 Jul 2019	27 Sep 2019	02 Sep 2019	\$1,058.00
19RYD00560	UOS 2-SIT50116-19RYD-001-SSVSL	14 Oct 2019	06 Dec 2019	04 Nov 2019	\$1,058.00
20RYD00109	UOS 3-SIT50116-19RYD-001-SSVSL	03 Feb 2020	09 Apr 2020	02 Mar 2020	\$1,058.00
20RYD00111	UOS 4-SIT50116-19RYD-001-SSVSL	27 Apr 2020	28 Jun 2020	01 Jun 2020	\$1,056.00

## How to Enrol

To apply for this course you must meet the Smart and Skilled eligibility criteria:  
<https://smartandskilled.nsw.gov.au/are-you-eligible>

GET YOUR UNIQUE STUDENT IDENTIFIER (USI)

Before you enrol you must have a Unique Student Identifier (USI). Visit <http://www.usi.gov.au/students/create-your-usi> to request a USI.

Find out more about applying and enrolling: <https://www.tafensw.edu.au/enrol/applying-enrolling>

## Units

BSBCMM401	Make a presentation
BSBDIV501	Manage diversity in the workplace
HLTAID003	Provide first aid
SITTIND001	Source and use information on the tourism and travel industry
SITTTSL002	Access and interpret product information
SITTTSL003	Provide advice on international destinations
SITTTSL004	Provide advice on Australian destinations
SITTTSL005	Sell tourism products and services
SITTTSL008	Book supplier products and services
SITTTSL010	Use a computerised reservations or operations system
SITTTSL012	Construct normal international airfares
SITTTSL013	Construct promotional international airfares
SITTTSL016	Provide specialist advice on cruises
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN002	Interpret financial information
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices