

COURSE CODE

SIT50116

COURSE

## Diploma of Travel and Tourism Management

ENROL TODAY

TAFENSW.EDU.AU or 131 601

### WHY CHOOSE TAFE NSW?



**Opens career doors.** Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



**Global prospects.** TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



**State-of-the-art facilities.** Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



**Industry exposure.** TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



**Recognised and respected.** TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

# Diploma of Travel and Tourism Management

National Course Code: SIT50116 | TAFE NSW Code: SIT50116-01V01-19RYD-218

Qualification Level	Diploma
Study Type	Blended
Course Start Date	02 Dec 2019
Hours Per Week	17
Duration	40 Weeks
Delivery Locations	Ryde
Course Fees	<b>Subsidised Prices</b> First Qualification: \$3,750.00 Second Qualification: \$4,230.00
Course Features	Nationally Recognised Training This training is subsidised by the NSW Government VET Student Loans Available

## Course Description

Cultivate your love for travel and customer service through a career in tourism. The nationally recognised Diploma of Travel and Tourism allows you to develop a comprehensive understanding of industry operations that will give you a competitive edge in this exciting industry.

Taught by industry professionals who all have years of expertise, this course covers:

- Managing finances and risk
- Producing marketing strategies
- Managing projects
- Analysing tourism data
- Managerial skills required to coordinate tourism duties or coordinate promotional activities

The Diploma of Travel and Tourism is your gateway to working in many sectors in the tourism and travel industry as a:

- Small Business or Department Manager
- Manager of Product
- Marketing
- Inbound groups
- Reservations and sales

This course gives you the opportunity to study online and apply for VET Fee Help, Smart and Skilled and Traineeships.

## Entry Requirements

When you study with TAFE NSW, we want you to succeed. Entry requirements allow us to make sure that you have the right pre-existing knowledge and skills to achieve your chosen qualification. You will need to provide evidence that you meet the requirements listed in this section

There are no entry requirements for this qualification.

### **ADDITIONAL REQUIREMENTS**

With 130 locations across the state, TAFE NSW tailors qualifications to meet the needs of the local community and specific student groups (like apprentices, fast-tracked and online students). To make sure this course is the right fit for you, we may need you to demonstrate that you can meet any additional requirements. If this section is empty, there are no additional requirements for this course.

## **Information Sessions and more about the course**

It's all happening at TAFE NSW InfoFest. Register for an information session, head to [www.tafensw.edu.au/infofest](http://www.tafensw.edu.au/infofest). Can't attend the Information Session? [Enquire Online](#) or call 131601

This course is delivered flexibly for 1 year. Flexible Learning gives you access to your course with online and workshop delivery options, giving you the flexibility you need. You will also have access to individualised learner programs and support to help you reach your full potential. The delivery will be tailored to meet your specific needs. There are no pre-requisites required to gain entry into this course. For further information contact [nsi.TourismandEventsOnline@tafensw.edu.au](mailto:nsi.TourismandEventsOnline@tafensw.edu.au) or call (02) 9448 6648 to discuss your individual study plan.

**INFORMATION SESSION** There are no Information Sessions scheduled at this time. Please contact campus for more information.

Did you know as a TAFE NSW student you have unlimited access to Lynda.com which is an online library of video courses in software, design, technology, communication, learning and business. These skills can help you to achieve your study goals. Visit the Student Portal to get started.

We offer student services and study support to ensure you can achieve your goals. Learn about TAFE NSW [Student Services](#)

As a TAFE NSW student in this course, you will have access to:

- LinkedIn Learning (formerly Lynda.com)
- Studiosity - online access to a real life tutor
- Easy computing online short courses
- Access to local TAFE libraries

## **Attendance**

If you choose a flexible delivery course you will study in both the classroom and through online or distance learning. How much is delivered in which way depends on your specific course.

## **Fee Details**

### **SMART AND SKILLED FEES**

This course is government-subsidised, meaning you pay a portion of the full course fee to TAFE NSW and the NSW Government will pay the balance. However, you must meet certain eligibility criteria for this to apply.

Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee and eligibility for concession/exemption will be calculated and confirmed during the enrolment process.

For further information about eligibility and explanations of the different fee categories, visit [Are You](#)

## [Eligible?](#)

### **PAYMENT OPTIONS AND ASSISTANCE**

This course is approved for a Commonwealth VET Student Loan (VSL). If you meet the VSL eligibility and academic suitability requirements, you are able to apply to the Commonwealth for a loan to cover all or part of your course fee. We will ask you whether you would like to apply for a VET Student Loan when you enrol and advise you of the process.

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For further information about eligibility and explanations of the different fee categories, visit

<https://smartandskilled.nsw.gov.au/are-you-eligible>

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Find out more about VET Student Loans at: <https://www.tafensw.edu.au/vet-student-loans>

Direct payment by Unit of Study instalments is available for this course.

The Units of Study and associated fees for this course are detailed below. Fees are charged on the census day for each unit of study. To secure a loan for part or all of your course, you must be eligible and submit a valid application to the Commonwealth for a VET Student Loan. You may withdraw prior to the census date without incurring a fee.

Find out about recognition: <https://www.tafensw.edu.au/enrol/recognition-credit-transfers>

#### **READ BEFORE YOU ENROL**

Fees: <https://www.tafensw.edu.au/enrol/fees>

Payment - funding: <https://www.tafensw.edu.au/enrol/payment-funding>

Find out more about [VET Student Loans](#)

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#### **READ BEFORE YOU ENROL**

Learn about TAFE NSW [Fees](#)

Learn about TAFE NSW [Payment/Funding](#)

### **RECOGNITION**

Recognition is a process of acknowledging previously completed qualifications, skills, knowledge or experience relevant to your course. This may reduce the amount of learning required, reduce your course fees and allow you to achieve your qualification faster.

Learn about Recognition at TAFE NSW [Recognition](#)

#### **Incidental Cost**

- Student Association - \$20.00

## **VET Student Loans - Fees and Census Days**

19RYD00596	UOS 1-SIT50116-19RYD-218-SSVSL	02 Dec 2019	21 Feb 2020	06 Jan 2020	\$1,058.00
20RYD00146	UOS 2-SIT50116-19RYD-218-SSVSL	24 Feb 2020	15 May 2020	06 Apr 2020	\$1,058.00

20RYD00148	UOS 3-SIT50116-19RYD-218-SSVSL	18 May 2020	07 Aug 2020	06 Jul 2020	\$1,058.00
20RYD00150	UOS 4-SIT50116-19RYD-218-SSVSL	10 Aug 2020	03 Nov 2020	06 Oct 2020	\$1,056.00

## How to Enrol

To apply for this course you must meet the Smart and Skilled eligibility criteria:

<https://smartandskilled.nsw.gov.au/are-you-eligible>

GET YOUR UNIQUE STUDENT IDENTIFIER (USI)

Before you enrol you must have a Unique Student Identifier (USI). Visit

<http://www.usi.gov.au/students/create-your-usi> to request a USI.

Find out more about applying and enrolling: <https://www.tafensw.edu.au/enrol/applying-enrolling>

Find out more about [Applying and Enrolling](#)

## Units

SITXCCS008	Develop and manage quality customer service practices
SITXCCS007	Enhance customer service experiences
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices
SITXFIN002	Interpret financial information
SITXHRM003	Lead and manage people
SITXCOM005	Manage conflict
BSBDIV501	Manage diversity in the workplace
SITXFIN003	Manage finances within a budget
SITXMGT001	Monitor work operations
SITXFIN004	Prepare and monitor budgets
SITTIND001	Source and use information on the tourism and travel industry
SITTTSL002	Access and interpret product information
SITTTSL012	Construct normal international airfares
SITTTSL013	Construct promotional international airfares
BSBR501	Manage risk
SITTTSL006	Prepare quotations
SITTTSL009	Process travel-related documentation
SITTTSL004	Provide advice on Australian destinations
SITTTSL003	Provide advice on international destinations
SITTTSL016	Provide specialist advice on cruises
SITTTSL005	Sell tourism products and services
SITTTSL010	Use a computerised reservations or operations system

Information as of 18 Oct 2019