

CERTIFICATE II IN RETAIL SERVICES



COURSE CODE:
SIR20216

WHY CHOOSE TAFE NSW?



Opens career doors. Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



Global prospects. TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



State-of-the-art facilities. Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



Industry exposure. TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



Recognised and respected. TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

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QUALIFICATION

Certificate II in Retail Services

CAREER AREA

Advertising, Marketing and Event Management

TRAINING PACKAGE ENTRY REQUIREMENTS:

There are no Training Package entry requirements for this qualification.

It is assumed that you have literacy and numeracy skills at Certificate I level for success in this course. Contact your TAFE NSW campus if you have any questions about your suitability.



NATIONALLY RECOGNISED
TRAINING

■ **Traineeship Allowed**
■ **Full Time, Part Time**
Day

CAREER
OPPORTUNITIES

Cashier, Retail Liquor
Outlet Attendant,
Food Sales Assistant
(Fast Food
Outlets), Retail
Assistant, Customer
service assistant

OVERVIEW

This qualification reflects the role of frontline retail team members who use a defined and limited range of operational skills to undertake workplace activities. They are involved in mainly routine and repetitive tasks and work under direct supervision of others.

This qualification provides a pathway to work in a diverse range of retail settings including specialty retailers, supermarkets, department stores and quick service restaurants.

Individuals with this qualification are able to perform roles such as frontline team member, customer service assistant and point-of-sale operator.

CAMPUS	STUDY MODE	START DATE	DURATION	MAX FEE IF ELIGIBLE FOR SUBSIDY	HOURS PER WEEK
Armidale	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Ballina	Part Time Day	11 Feb 2021	18 Weeks	\$1,050.00	20.7
Bankstown	Full Time	02 Feb 2021	18 Weeks	\$1,050.00	16
Bathurst	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Blacktown	Full Time	02 Feb 2021	18 Weeks	\$1,050.00	16
Bourke Connected Learning Centre	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Campbelltown	Full Time	03 Feb 2021	18 Weeks	\$1,050.00	16
Coffs Harbour Education CHEC	Full Time	08 Feb 2021	12 Weeks	\$1,050.00	18.8
Coonabarabran	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16

Connected Learning Centre					
Cowra	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Dubbo, Myall Street	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Forbes	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Glen Innes Connected Learning Centre	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Grafton	Part Time Day	10 Feb 2021	18 Weeks	\$1,050.00	20.7
Granville	Full Time	02 Feb 2021	18 Weeks	\$1,050.00	16
Great Lakes	Full Time	08 Feb 2021	12 Weeks	\$1,050.00	18.9
Grenfell Connected Learning Centre	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Gunnedah	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Inverell	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Kempsey	Full Time	10 Feb 2021	12 Weeks	\$1,050.00	18.8
Kingscliff	Part Time Day	09 Feb 2021	18 Weeks	\$1,050.00	20.7
Lismore	Part Time Day	08 Feb 2021	18 Weeks	\$1,050.00	20.7
Lithgow	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Miller	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Moree	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Mount Druitt	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Mudgee	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Narrabri	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Orange, March Street	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Parkes	Part Time Day	02 Feb 2021	18 Weeks	\$1,050.00	12
Port Macquarie	Full Time	08 Feb 2021	12 Weeks	\$1,050.00	18.8
Quirindi Connected Learning Centre	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Tamworth	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16
Taree	Full Time	08 Feb 2021	12 Weeks	\$1,050.00	18.8
Tenterfield Connected Learning Centre	Full Time	01 Feb 2021	18 Weeks	\$1,050.00	16

Ultimo, Main Campus	Part Time Day	24 Feb 2021	18 Weeks	\$1,050.00	10
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