

CERTIFICATE III IN HOSPITALITY



COURSE CODE:

SIT30616

WHY CHOOSE TAFE NSW?



Opens career doors. Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



Global prospects. TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



State-of-the-art facilities. Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



Industry exposure. TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



Recognised and respected. TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

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QUALIFICATION

Certificate III in Hospitality

CAREER AREA

Hospitality

TRAINING PACKAGE ENTRY REQUIREMENTS:

TRAINING PACKAGE REQUIREMENTS

There are no Training Package entry requirements for this qualification.

TAFE NSW REQUIREMENTS

There are no entry requirements for this qualification.

LICENSING REQUIREMENTS

This qualification includes electives with licensing requirements that are regulated by Liquor and Gaming NSW.

RSA and RCG

- Provide responsible service of alcohol (RSA)
- Provide responsible gambling services (RCG)

If you undertake these electives, you will be issued with an interim RSA or RCG certificate on completion. The interim certificate licenses you to work in the industry immediately and is only valid for a short period while you apply for your permanent competency card through Service NSW.

It's important to note that you while you can undertake these units to become job ready, you will not be able to serve or sell alcohol or providing gaming services until you are 18 years old.

Other electives

Some of the electives in this course require you to hold an RSA and be 18 years old.

If you are 17 years old, we can tailor the course to your specific circumstances. Contact us to talk through the options available to you.



NATIONALLY RECOGNISED
TRAINING

- **Traineeship Allowed**
- **Blended, Full Time, Part Time Day, Workplace**

CAREER OPPORTUNITIES

Possible job titles include:

- espresso coffee machine operator
- food and beverage attendant
- front desk receptionist
- front office assistant
- function attendant
- function host
- gaming attendant
- guest service agent
- housekeeper
- restaurant host

OVERVIEW

The nationally accredited Certificate III in Hospitality gives you a solid foundation of operational skills to work in the fast-paced hospitality industry. This course will prepare you for a career as a function host, food and beverage attendant, barista or gaming attendant.

LEARN NEW SKILLS

Through theoretical and practical course work, you will learn to:

- Work effectively with others

- Provide excellent customer service
- Practice serving skills
- Show social and cultural sensitivity
- Participate in safe work practices
- Deliver hospitality services in real and simulated environments

DEVELOP YOUR TALENT

Develop the personal skills that will help you get ahead:

- Teamwork and collaboration skills
- Effective communication
- Commitment to customer service excellence

ACHIEVE YOUR GOALS

Completing this course will provide you with:

- A nationally recognised qualification at Certificate III level
- Responsible Service of Alcohol interim certificate
- Strong pathways to continued studies to enhance your career opportunities

Career outcomes and job roles:

- Food and beverage attendant
- Espresso coffee machine operator
- Function host
- Gaming attendant
- Caf attendant
- Senior bar attendant
- Guest service agent

GROW YOUR CAREER

Move towards your goals with the following courses:

- Certificate IV in Hospitality
- Diploma of Hospitality Management
- Advanced Diploma of Hospitality Management

INDUSTRY DEMAND

Employment in the hospitality industry is expected to increase significantly in the five years to 2023, with around 91,000 additional jobs expected. The Certificate III in Hospitality will prepare you with practical and customer focused skills to meet fast growing industry demands and secure meaningful employment.

CAMPUS	STUDY MODE	START DATE	DURATION	MAX FEE IF ELIGIBLE FOR SUBSIDY	HOURS PER WEEK
TAFE Digital	Online	Anytime	18 Months	\$1,750.00	15
TAFE Digital (Traineeship)	Online	01 Jan 2021	18 Months	\$1,750.00	17

Albury	Full Time	16 Feb 2021	18 Weeks	\$1,750.00	21
Albury - Apprenticeship	Workplace	Anytime	2 Years	\$1,750.00	Enquire
Bathurst	Blended	01 Feb 2021	18 Weeks	\$1,750.00	24.7
Baulkham Hills	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	13.4
Bega	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	21
Casino	Full Time	16 Feb 2021	18 Weeks	\$1,750.00	24.8
Coffs Harbour Education CHEC	Part Time Day	15 Feb 2021	18 Weeks	\$1,750.00	24.6
Cooma	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	21
Cowra	Blended	02 Feb 2021	18 Weeks	\$1,750.00	24.7
Dubbo, Myall Street	Full Time	15 Feb 2021	17 Weeks	\$1,750.00	26.5
Gilgandra	Full Time	19 Apr 2021	17 Weeks	\$1,750.00	21.2
Grafton	Part Time Day	15 Feb 2021	18 Weeks	\$1,750.00	24.6
Hamilton	Full Time	26 Apr 2021	18 Weeks	\$1,750.00	24.6
Hamilton	Full Time	26 Apr 2021	18 Weeks	\$1,750.00	24.6
Hamilton	Part Time Day	01 Feb 2021	16 Weeks	\$1,750.00	27.7
Hamilton	Part Time Day	01 Feb 2021	18 Weeks	\$1,750.00	24.6
Kingscliff (focused on Food and Beverage)	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	24.6
Lithgow	Blended	01 Feb 2021	18 Weeks	\$1,750.00	24.7
Moruya	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	25
Mount Druitt	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	24.6
Mount Druitt	Part Time Day	01 Feb 2021	53 Weeks	\$1,750.00	6.9
Mudgee	Full Time	19 Apr 2021	17 Weeks	\$1,750.00	21.2
Nepean, Kingswood	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	16.2
Northern Beaches	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	25
Northern Beaches (Food & Beverage)	Full Time	19 Apr 2021	18 Weeks	\$1,750.00	25
Nowra	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	25
Nyngan	Full Time	19 Apr 2021	17 Weeks	\$1,750.00	23.6
Orange, March Street	Part Time Day	02 Feb 2021	36 Weeks	\$1,750.00	17.7
Ourimbah (focused on Food and Beverage)	Full Time	08 Feb 2021	17 Weeks	\$1,750.00	29.3

Sutherland, Loftus	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	17
Ultimo (Housekeeping and Hotel Front Office)	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	17.9
Ultimo (Food & Beverage)	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	17
Ultimo, Main Campus (Coffee Cafe Skills)	Full Time	02 Feb 2021	18 Weeks	\$1,750.00	25
Wagga Wagga	Full Time	15 Feb 2021	18 Weeks	\$1,750.00	21
Wagga Wagga - Traineeship	Workplace	Anytime	Enquire	\$1,750.00	Enquire
Western NSW multiple locations: Connected	Blended	Anytime	36 Weeks	\$1,750.00	17.6
Western NSW multiple locations: Connected (Traineeship)	Blended	Anytime	36 Weeks	\$1,750.00	17.6
Wollongbar	Full Time	16 Feb 2021	18 Weeks	\$1,750.00	23.6
Wollongong	Full Time	01 Feb 2021	18 Weeks	\$1,750.00	25