

# CERTIFICATE IV IN HOSPITALITY



COURSE CODE:

**SIT40416**

## WHY CHOOSE TAFE NSW?



**Opens career doors.** Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



**Global prospects.** TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



**State-of-the-art facilities.** Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



**Industry exposure.** TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



**Recognised and respected.** TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

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**131 601**

**BE AMBITIOUS**

**COURSE CODE**

SIT40416

**QUALIFICATION**

Certificate IV in Hospitality

**CAREER AREA**

Hospitality

**TRAINING PACKAGE ENTRY REQUIREMENTS:**

**TRAINING PACKAGE REQUIREMENTS**

There are no Training Package entry requirements for this qualification.

**TAFE NSW REQUIREMENTS**

TAFE NSW offers the Certificate IV in Hospitality as either a traineeship or non-traineeship, so you can create the career you want. Depending on the course you choose and the campus you want to study at you will need to provide evidence that you meet all relevant entry criteria.

**Traineeship**

To be eligible for this course you must:

- Be employed in hospitality industry as this course is delivered in the workplace
- Have a signed traineeship contract

**Non-traineeship**

There are no Training Package entry requirements for non-trainees enrolling in this course.

**LICENSING REQUIREMENTS**

This qualification includes electives with licensing requirements that are regulated by Liquor and Gaming NSW.

**RSA and RCG**

- Provide responsible service of alcohol (RSA)
- Provide responsible gambling services (RCG)

If you undertake these electives, you will be issued with an interim RSA or RCG certificate on completion. The interim certificate licenses you to work in the industry immediately and is only valid for a short period while you apply for your permanent competency card through Service NSW.

It's important to note that you while you can undertake these units to become job ready, you will not be able to serve or sell alcohol or providing gaming services until you are 18 years old.

**Other electives**

Some of the electives in this course require you to hold an RSA and be 18 years old.

If you are 17 years old, we can tailor the course to your specific circumstances.



NATIONALLY RECOGNISED  
TRAINING

- **Traineeship Allowed**
- **Blended, Full Time, Part Time, Part Time Day, PT Connected**

Contact us to talk through the options available to you.

## OVERVIEW

The nationally accredited Certificate IV in Hospitality strengthens your hospitality skills and focuses on leadership, communication and customer service. You will be prepared to manage with confidence and step up to a supervisor or team leader role in the fast-paced and exciting world of hospitality.

## LEARN NEW SKILLS

Through theoretical and practical course work, you will learn to:

- Lead and manage people
- Monitor work operations
- Provide advice on food and beverage pairings
- Enhance customer service experiences
- Manage conflict in the workplace
- Contribute to work health and safety procedures

## DEVELOP YOUR TALENT

Develop the personal skills that will help you get ahead:

- Strong communication skills
- Advanced problem solving and decision making
- A strong set of service values

## ACHIEVE YOUR GOALS

Completing this course will provide you with:

- A nationally recognised qualification at Certificate IV level
- Responsible Service of Alcohol interim certificate
- Strong pathways to continued studies to enhance your career opportunities

## Career outcomes and job roles:

- Restaurant supervisor
- Duty manager
- Food and beverage supervisor
- Front office supervisor
- Housekeeping supervisor
- Gaming supervisor

## GROW YOUR CAREER

Take your career further:

- Diploma of Hospitality Management
- Advanced Diploma of Hospitality Management
- Bachelor of Business with TAFE NSW Degrees

## INDUSTRY DEMAND

Employers need responsible and capable team leaders to help their workplaces function smoothly. Employment in the hospitality industry is expected to increase significantly in the five years to 2023 at 12.1% or around 91,000 additional jobs.

CAMPUS	STUDY MODE	START DATE	DURATION	MAX FEE IF ELIGIBLE FOR SUBSIDY	HOURS PER WEEK
TAFE Digital	Online	Anytime	18 Months	\$2,750.00	15
TAFE Digital (Traineeship)	Online	01 Jan 2021	18 Months	\$2,750.00	20
Albury	PT Connected	08 Feb 2021	36 Weeks	\$2,750.00	11
Bathurst	Blended	Anytime	2 Years	\$2,750.00	2.6
Baulkham Hills	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	22.7
Corowa Connected Learning Centre	PT Connected	08 Feb 2021	36 Weeks	\$2,750.00	11
Deniliquin Connected Learning Centre	PT Connected	08 Feb 2021	36 Weeks	\$2,750.00	11
Dubbo, Myall Street	Full Time	15 Feb 2021	35 Weeks	\$2,750.00	19.8
Kingscliff	Full Time	01 Feb 2021	30 Weeks	\$2,750.00	26.4
Mount Druitt	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	37.1
Mudgee	Full Time	08 Feb 2021	35 Weeks	\$2,750.00	19.8
Narrandera Connected Learning Centre	PT Connected	08 Feb 2021	36 Weeks	\$2,750.00	11
Nepean, Kingswood	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	37.1
Orange, March Street	Part Time Day	02 Feb 2021	18 Months	\$2,750.00	17.5
Orange, March Street (Traineeship)	Part Time Day	02 Feb 2021	18 Months	\$2,750.00	17.5
Ryde	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	44
Sutherland, Loftus	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	26
Ultimo, (Food and Beverage)	Part Time	22 Mar 2021	29 Weeks	\$2,750.00	27
Ultimo, (Housekeeping and Hotel Front Office)	Part Time	22 Mar 2021	29 Weeks	\$2,750.00	25
Ultimo, Main Campus (Accommodation)	Full Time	01 Feb 2021	18 Weeks	\$2,750.00	40
Wagga Wagga	PT Connected	08 Feb 2021	36 Weeks	\$2,750.00	11
Western NSW multiple locations: Connected	Part Time Day	02 Feb 2021	18 Months	\$2,750.00	17.4

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