

DIPLOMA OF HOSPITALITY MANAGEMENT



COURSE CODE:
SIT50416

WHY CHOOSE TAFE NSW?



Opens career doors. Our industry relationships lead many students directly into work with a range of employers including agencies, studios, galleries and fashion houses.



Global prospects. TAFE NSW graduates possess the technical knowledge, creative-thinking and specialised skills that are highly sought after by employers around the world.



State-of-the-art facilities. Purpose-built creative studios and industry standard software mean you will master the same tools of the trade as leading professionals.



Industry exposure. TAFE NSW partners with industry to provide you with hands-on experience through networking, sponsor programs, competitions, talks, lectures and other creative industry events.



Recognised and respected. TAFE NSW has built its reputation on delivering trusted, industry aligned and nationally recognised training for over 130 years.

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QUALIFICATION

Diploma of Hospitality Management

CAREER AREA

Business and Management

TRAINING PACKAGE ENTRY REQUIREMENTS:

ENTRY REQUIREMENTS

There are no entry requirements for this qualification. You can enrol in this course now.

COURSE SUCCESS REQUIREMENTS

During your study, you will need to meet specific requirements that are necessary for you to complete your course work and be successful.

Electives which are used for licensing purposes include:

- SITHFAB002 Provide responsible service of alcohol (RSA)
- SITHGAM001 Provide responsible gambling services (RCG)

WORK PLACEMENT

At TAFE NSW we provide training that includes hands-on, practical experience. Work placement ensures you have the job ready skills to achieve competency in this course.

You will be required to complete a minimum of 36 service periods (shifts). Some of these service periods are scheduled as part of your course for observation and assessment.

The remaining service periods are undertaken through:

- Work placement which TAFE NSW will arrange in conjunction with you
- Paid work
- Or, a combination of both

You will practice:

- Interacting positively with multiple customers, providing quality customer service
- Working with speed and efficiency to meet the operational needs of contemporary hospitality businesses
- Identifying issues and problems and participating in their resolution
- Working cooperatively as part of a team, and taking responsibility for service outcomes



NATIONALLY RECOGNISED
TRAINING

- **VET Student Loans Available**
- **Blended, Full Time, Part Time Day**

CAREER OPPORTUNITIES

Possible job titles include:
 banquet or function manager
 bar manager
 cafe manager
 chef de cuisine
 chef patissier
 club manager
 executive
 housekeeper
 front office manager
 gaming manager
 kitchen manager
 motel manager
 restaurant manager
 sous chef

OVERVIEW

The nationally accredited Diploma of Hospitality Management prepares you for management roles, including event and function manager and hotel manager, in the diverse and fast-growth hospitality sector. Learn the essentials of operational and financial hospitality management and refine your people leadership style for results.

LEARN NEW SKILLS

Through theoretical and practical course work, you will learn to:

- Lead hospitality services in real and simulated environments
- Manage and deliver operational plans
- Enhance customer service experiences
- Prepare and manage budgets
- Manage difficult situations and conflict
- Lead a team of professionals

DEVELOP YOUR TALENT

Develop the attributes needed to get ahead in this industry:

- An ability to build a positive team culture
- Strong communication skills
- The drive to provide outstanding customer service

ACHIEVE YOUR GOALS

Completing this course will provide you with:

- A nationally recognised qualification at Diploma level
- Confidence in your leadership approach
- Strong study pathways for career progression

Career outcomes and job roles:

- Bar manager
- Cafe manager
- Restaurant manager
- Licensed club manager
- Hotel manager

GROW YOUR CAREER

Take your career further with advanced study pathways:

- Advanced Diploma of Hospitality Management
- Bachelor of Events and Tourism Management 279JA (in partnership with University of Canberra)
- Bachelor of Business

INDUSTRY DEMAND

Employment in the hospitality industry is expected to increase by 12.1% in the next five years which means an additional 91,000 jobs. The Diploma of Hospitality Management will prepare you for leadership roles in this exciting, growing and global sector.

CAMPUS	STUDY MODE	START DATE	DURATION	MAX FEE IF ELIGIBLE FOR SUBSIDY	HOURS PER WEEK
TAFE DIGITAL	Online	28 Feb 2021	2 Years	\$4,230.00	19
TAFE Digital	Online	28 Feb 2021	2 Years	\$8,170.00	19
Bega	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	23

Coffs Harbour Education CHEC	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	31.2
Hamilton	Full Time	01 Jan 2021	36 Weeks	\$4,230.00	30.7
Kingscliff	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	31.2
Moruya	Full Time	02 Feb 2021	36 Weeks	\$4,230.00	23
Nowra	Full Time	02 Feb 2021	36 Weeks	\$4,230.00	23
Orange, March Street	Part Time Day	01 Jan 2021	18 Months	\$4,230.00	20.7
Ourimbah	Full Time	04 Feb 2021	36 Weeks	\$4,230.00	31.2
Port Macquarie	Full Time	02 Feb 2021	36 Weeks	\$4,230.00	29.2
Ryde	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	30
Ultimo, Main Campus	Full Time	22 Mar 2021	29 Weeks	\$4,230.00	38
Western NSW multiple locations: Connected	Blended	02 Feb 2021	2 Years	\$4,230.00	15.5
Wollongbar	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	37.2
Wollongong	Full Time	01 Feb 2021	36 Weeks	\$4,230.00	23